14:25 Hal/Lackey

EAX)805 494 4777

P.002/050

FILED Superior Court of California County of Los Angeles

NOV 13 2017

Sherri B. Carter, Expetitive Officer/Clerk

Ricardo Pere

BC682552

COMPLAINT FOR DAMAGES:

Elder Abuse/Neglect

Rights

Distress

Negligence/Professional

Negligence/ Wrongful Death Civil Penalties/Statutory

Violations/Breach of Resident's

Negligent Infliction of Emotional

FACSIMILE: (805) 312-7177

iweiss@jswlaw.net

Attorneys for Plaintiffs, Jehu Robert Lackey, Desiree Hall and Vanessa Lackey, lackson

# SUPERIOR COURT OF THE STATE OF CALIFORNIA FOR THE COUNTY OF LOS ANGELES

2.

3.

4.

JEHU ROBERT LACKEY;

DESIREE HALL;

VANESSA LACKEY-JACKSON, as

Surviving Heirs and Successors in Interest of LOIS LACKEY and Individually,

Plaintiffs,

vs.

Kaiser Health Plan, Inc.:

Kaiser Foundation Hospitals; Southern California Permanente Medical

Group;

19 Beverly West Healthcare;

Centinela Hospital Medical Center; DOES 1 through 300, Inclusive,

21 22

20

15

16

17

18

Defendants.

23

24 25

26

27

28

PRELIMINARY STATEMENT

1. The gravamen of this action is the abuse and neglect of LOIS LACKEY, which

occurred at the following facilities: CENTINELA HOSPITAL MEDICAL CENTER

(hereinafter CENTINELA) located at 555 East Hardy Street, Inglewood, California 90301,

KAISER WEST LOS ANGELES, (hereinafter KWLA) located at 6041 Cadillac, Los Angeles,

149MF4AINT1 FOR DAMAGES

1107/51/11

CIT/CASE: BC682552 LEA/DEF#:

RECEIPT #: CCH521665040

DATE PAID: 11/14/17 03:22 PM PAYMENT: \$435.00 310

RECEIVED:

CHECK: \$0.00 CASH: \$0.00 CHANGE: \$0.00 CARD: \$435.00

3-32 Han Daniel Murphy

70.5 10.0

Doc# 1 Page# 2 - Doc ID = 1717379723 - Doc Type = OTHER

<u>4</u> 

я

CA 90034 and BEVERLY WEST HEALTHCARE (hereinafter BEVERLY) located at 1020 South Fairfax, Los Angeles, CA 90019. During her admissions to CENTINELA, KWLA, and BEVERLY, LOIS LACKEY was a member of KAISER HEALTH PLAN, INC. (hereinafter KHP), under the care of physicians, physicians' assistants and nurse practitioners employed by or agents of SOUTHERN CALIFORNIA PERMANENTE MEDICAL GROUP (hereinafter SCPMG) located at 393 East Walnut, Pasadena, CA 91188.

#### THE PLAINTIFFS

- 2. Plaintiffs, JEHU ROBERT LACKEY, DESIRES HALV and VANESSA LACKEY-JACKSON (hereinafter, PLAINTIFFS), bring this action individually, as surviving heirs of LOIS LACKEY, the decedent herein, pursuant to CCP §377.60 (Wrongful Death) and as the successors in interest of LOIS LACKEY pursuant to CCP §377.30 (Survival Actions) for elder abuse. Plaintiff, JEHU ROBERT LACKEY, is the surviving husband of LOIS LACKEY. Plaintiffs, DESIREE HALL and VANESSA LACKEY-JACKSON are the surviving daughters of LOIS LACKEY.
- 3. PLAINTIEFS served 90-day notices of intent to commence this action on each of the above-named defendants pursuant to CCP 364 on July 18, 2017, within 90 days of the expiration of the stature of limitations. Pursuant to CCP 364(d), the statute of limitations is thereby extended by 90 days.

# DEFENDANTS ASSOCIATED WITH KAISER (KHP, KFH, KWLA, SCPMG and DOES 1-100)

4. As set forth herein, Defendant, KHP was a licensed Health Plan. LOIS LACKEY was a member of KHP and was entitled to all of the benefits guaranteed to its members. DOES 1-20 were employees, agents and contractors of KHP, whose duties and responsibilities were to ensure compliance with and implement the provisions of the health plan for the benefit of its

members. KAISER FOUNDATION HOSPITALS (KFH) was the entity whose responsibilities 1 2 3 5 6 7 8 10 11 12 13 14 15 16

included the operation of licensed hospitals which provided hospital and other healthcare services to KHP members, including LOIS LACKEY. DOES 21-40 were managing agents, employees, and contractors whose responsibilities included the operation, management and provision of licensed hospital and other healthcare services for the benefit of KHP members, including LOIS LACKEY. SCPMG and DOES 41-50 was a group including, but not limited to healthcare professionals, including but not limited to physicians, D.O's, nurses, physicians' assistants, nurse practitioners, therapists, psychologists, wound care professionals and other licensed healthcare professionals whose responsibilities were to provide healthcare services to KHP members, including the provision of healthcare services to members who were admitted to licensed skilled nursing facilities such as REVERLY. DOES 51-80 were owners, operators, administrators, managers and individual healthcare providers employed by or contracting with SCPMG to manage and/or provide healthcare services to members of KHP, including LOIS LACKEY.

17 18

> 19 20

21 22

23 24

25

27

5. Defendants DOES 81-100, were licensed healthcare providers who either provided physician services to LOIS LACKEY or employed others who provided licensed healthcare services to LOIS LACKEY at KAISER facilities or facilities such as BEVERLY, that contracted with KAISER to provide skilled nursing, rehabilitation and/or other necessary healthcare services for KAISER members, including LOIS LACKEY.

General statements of factual allegations of the wrongful conduct pled against KHP, KFH, KWLA, SCPMG and DOES 1 - 100 are set forth below. Based on those allegations, KFH, KFH, KWLA, SCPMG and DOES 1 - 100 are included as defendants in the following causes of action: First Cause of Action for Elder Neglect/Abuse and Second Cause of Action for Professional Negligence/Wrongful Death.

14COMBINITIFOR DAMAGES

8

11 12

14 15

13

16 17

18

19 20

21

22 23

24

25 26

27

28

DEFENDANTS ASSOCIATED WITH BEVERLY WEST HEALTHCARE (and DOES 101 through 200)

- 7. As set forth herein, BEVERLY and DOES 101 through 120 were owners, operators, managers and/or licensees of BEVERLY. Defendants, DOES 121 through 130 were Administrators and managing agents of BEVERLY and DOES 101 - 120. Defendants, DOES 131 - 140 were Directors of Nursing and managing agents of BEVERLY and DOES 101 - 120. Defendants, DOES 81 through 100 were MRS. LACKEY's attending physicians or otherwise provided physician services at BEVERLY. DOES 151-160 were Medical Directors of BEVERLY. Said Defendants were employed by BEVERLY, DOES 101 through 120 and DOES 196 - 200. DOES 151-180 were managing agents of DEVERLY and DOES 101 through 120.
- 8. General statements of the factual allegations of wrongful conduct pled against BEVERLY and DOES 101 - 200 are set forth below. Based on these allegations, BEVERLY, and DOES 101 through 200 are included as defendants in the following causes of action: First Cause of Action for Dependent Adult Neglect/Abuse, Second Cause of Action for Negligence/ Professional Negligence/Wrongful Death, Third Cause of Action for Civil Penalties/Statutory Violations/Breach of Residents' Rights and Fourth Cause of Action for Negligent Infliction of Emotional Distress.

# DEFENDANTS ASSOCIATED WITH CENTINELA (and DOES 225-300)

9. As set forth herein, CENTINELA and DOES 225 through 245 were owners, operators, managers and/or licensees of CENTINELA. Defendants, DOES 246 through 255 were Administrators and managing agents of CENTINELA and DOES 225-245. Defendants, DOES 256-265 were Directors of Nursing and managing agents of CENTINELA and DOES 225-245. Defendants, DOES 266-275 were MRS, LACKEY's attending physicians or otherwise provided physician services at CENTINELA. DOES 276-285 were Medical Directors of

14COMBIAINTL FOR DAMAGES

₿

 CENTINELA. Said Defendants were employed by CENTINELA, and DOES 225-245. DOES 283-295 were managing agents of CENTINELA and DOES 225-300. DOES 296-300 were health care professionals, including but not limited to licensed nurses and physical therapists, who were employed by or who contracted with CENTINELA to provide licensed health care services to patients admitted to CENTINELA.

against BEVERLY and DOES 101 - 200 are set forth below. Based on these allegations,
BEVERLY, and DOES 101 through 200 are included as defendants in the following causes of
action: First Cause of Action for Dependent Adult Neglect/Abuse, Second Cause of Action for
Negligence/ Professional Negligence/Wrongful Death, Third Cause of Action for Civil
Penalties/Statutory Violations/Breach of Residents' Rights and Fourth Cause of Action for
Negligent Infliction of Emotional Distress.

#### GENERAL STATEMENT OF FACTS

11. Prior to the acts complained of herein, LOIS LACKEY was an active 73-year-old lady BEVERLY's lived independently at home with her husband. She was a retiree from the US Postal Service as a quality control technician. She was able to perform all household chores and activities of daily living. She was the matriarch of her family and loved celebrating holidays, birthdays and all of her children and grandchildren's social and school events. She loved getting together often with friends and family. She especially loved helping people in her community and church. She was an ordained minister and spent countless hours donating her time and talents to charities and charitable services in the community. She was adored by her husband, children, grandchildren and friends.

#### ADMISSION TO CENTINELA MEDICAL CENTER HOSPITAL

#### 14COMPLINITI-FOR DAMAGES

. .

# 14COMPIZATINTI-FOR DAMAGES

# (July 6, 2016-July 13, 2016)

- 12. On or about July 6, 2016, MRS. LACKEY fell at home and suffered a fracture to her neck at C-2. She was admitted to CENTINELA for surgical repair of the fracture. On admission, she was noted to have no skin breakdown.
- 13. MRS. LACKEY was vulnerable and dependent on the staff for all of her basic needs because she had a fractured neck and limited mobility. Yet, while at CENTRELA, MRS. LACKEY was neither timely turned and repositioned nor kept clean and dry. When she entered the hospital, she was continent of urine and bowel. She was not assisted to use the bedside commode or the bedpan during her admission. As a result of the neglect of the nurses and staff at CENTINELA, MRS. LACKEY unnecessarily acquired avoidable decubition her sacrum which progressed by the time of her discharge.

# ADMISSION TO KAISER WEST LOS ANGELES

# (July 13, 2016-July 19, 2016)

14. On July 13, 2016, MRS. LACKEY was admitted to KWLA for further care and rehabilitation including physical therapy, occupational therapy and wound care. On admission, it was documented that she had skin breakdown. She was still vulnerable and dependent upon the nurses and staff for all of her needs because she was recovering from neck surgery and had limited mobility. Due to of her skin breakdown and dependent status, it was imperative that the KWLA staff keep her clean and dry, nourished, provided adequate wound care and turned and repositioned at least every two hours. Plaintiff were informed that MRS. LACKEY's sacral pressure sore was "not serious" at the time of admission to KWLA. Plaintiffs visited her on a daily basis for hours. They were informed that her wound was improving and that she was medically stable. The expectation was, that after aggressive rehabilitation, she would be discharged home. Unbeknownst to PLAINTIFFS, her pressure sore worsened while at KWLA

so that, by the time she was discharged to Rancho Los Amigos for aggressive rehabilitation on July 19, 2016, it was a Stage II-III.

#### ADMISSION TO RANCHO LOS AMIGOS

(July 19, 2016-July 28, 2016)

15. On admission to Rancho Los Amigos, MRS. LACKEY was medically stable and her kidney function was noted to be within normal limits. She was eating well and not considered a high nutritional risk. She was willing and able to participate in the therapy no matter how hard she had to work. She was evaluated as a good candidate for therapy and her prognosis was good for returning home to live with her husband. MRS. LACKEY actively participated in the therapy for approximately one week. However, because the therapy required sitting, stretching and aggressive movement, her physicians and therapists determined that they could not provide the needed therapy for fear that it would severely adversely affect her sacral pressure sore. They therefore advised KAISER that they could not perform the necessary aggressive therapy and that she would have to be discharged to a facility of KAISER's choosing. She was discharged on 7/28/16.

# ADMISSION TO BEVERLY WEST HEALTHCARE

(July 29, 2016-August 14, 2016)

MRS. LACKEY was transferred to BEVERLY on July 29, 2016. Unbeknownst to MRS. LACKEY or her family, prior to her admission, the Department of Public Health had received multiple complaints that BEVERLY patients had been neglected and that patients were not being provided with the minimum care mandated by federal and state nursing home laws. Specifically, BEVERLY was noted to have a high incidence of patients with decubitus ulcers. DPH investigations not only substantiated many of the complaints filed with its office but DPH investigations uncovered additional deficiencies in patient care which demonstrated the care

14COMETATIVTI-FOR DAMAGES

provided by BEVERLY did not conform to even the minimum care requirements mandated by federal and state law. Even after the owners and managing agents of BEVERLY (including DOES 101-160) were notified of the prior complaints and deficiencies in patient care, they failed to take action to ensure patients entrusted to their care in the future, including MRS. LACKEY, would not be subjected to acts of mistreatment, neglect and/or abandonment.

17. MRS. LACKEY was admitted to BEVERLY under the care of its staff, including licensed nurses, therapists, wound care nurses and certified nursing assistants. Her medical care was provided by SCPMG physicians, physicians' assistants, nurse practitioners and DOES 141-150, Pursuant to 22 CCR §72307 and 22 CCR §72113(a), as MRS. LACKEY's attending physicians, said persons, DOES 141-150 were required to supervise the care MRS. LACKEY received at the facility. Additionally, pursuant to Health & Safety Code §1418. 81(c), DOES 141-150 were statutorily required to be part of an interdisciplinary team, along with nursing home staff, BEVERLY and its staff oversaw MRS. LACKEY's care at BEVERLY using a "team approach" in assessing and planning her care. However, the actual nursing care and other skilled services were to be monitored, directed and/or provided by employees of BEVERLY, including the Administrator (DOES 121 - 130), the Director of Nursing (DOES 131 - 140), other facility personnel (DOES 161 - 170) and the Medical Director (DOES 151 - 160).

Based on MRS. LACKEY's prior medical history and assessments performed on her, Defendants BEVERLY and DOES 101 through 170 knew MRS. LACKEY's health and safety would be put at great risk, especially because she was a vulnerable elderly person with very limited mobility, if she was not provided with necessary supervision as well as needed medical care and services. Said Defendants also knew that due to MRS. LACKEY's physical condition, she was unable to provide for her own basic needs and was dependent on them for meeting her basic needs, including but not limited to sufficient nutrition, hydration and hygiene

14COMPLAINT1-FOR DAMAGES

as well as assistance to the bathroom, transfers and turning and repositioning, needed medical care and health services. Nevertheless, not only were said care and services routinely withheld from MRS. LACKEY but she was not provided with the minimum care mandated by federal and/or state nursing home laws even though Defendants knew it was substantially certain MRS. LACKEY would suffer injury due to the failure to provide the care and services she needed and that was mandated by law. Moreover, the ongoing and repeated nature of Defendants' failure to provide such care and services demonstrates Defendants acted with conscious disregard of the high probability MRS. LACKEY would suffer injury as a result of their failure to provide the care and services she needed and which was mandated by law.

# Failure to Provide Necessary Services to Prevent Malnutrition/Dehydration

- 19. During the time MRS. LACKEY was a patient at BEVERLY, the Administrator (DOES 121 130), the Director of Nursing (DOES 131 140), licensed physicians (DOES 141-150), facility personnel (DOES 161 170), the Medical Director (DOES 151 160) as well as SCPMG and DOES 141-150, knew MRS. LACKEY could not adequately feed or hydrate herself and, therefore, was dependent on them, or BEVERLY staff under their supervision and control, to provide her with necessary nutrition and hydration. Defendants also knew that it was imperative to pay close attention to her nutritional intake to ensure she was getting sufficient amounts of calories, protein and vitamins needed for her body to heal and fight infection.
- 20. However, MRS. LACKEY was not assisted with her meals and because she was not provided with even the minimal amount of nutrition and hydration her body required, MRS. LACKEY needlessly became severely dehydrated and malnourished and lost a significant amount of weight unnecessarily. She was a type II diabetic and her blood sugar required close monitoring. However, due to the poor nutrition, lack of nutrition and sugar-filled meals, including supplements such as Ensure which is full of carbohydrates and sugar, MRS.

#### 14c0k4f120t7vt1-for damages

 LACKEY's blood sugar skyrocketed out of control. In addition, her potassium was critically high and her kidneys began to fail.

- 21. BEVERLY's Administrator (DOES 121 130), the Director of Nursing (DOES 131 140), facility personnel (DOES 161 170), the Medical Director (DOES 151 160) as well as well as SCPMG and DOES 141-150, knew MRS. LACKEY was becoming increasingly malnourished and dehydrated but said Defendants continually failed to follow MRS. LACKEY's patient care plan or reassess her condition and implement a new care plan based on her worsening condition. As a result, MRS. LACKEY became confused, malnourished and dehydrated. Her sacral pressure ulcer significantly worsened. She developed a severe urinary tract infection which went undiagnosed and untreated for days, causing MRS. LACKEY excruciating pain and confusion which contributed to her inability to eat or drink.
- 22. Additionally, in violation of 42 CFR 483.10(b)(1)&(11), 22 CCR §72311(a) and/or 22 CCR §72527(a)(3), Defendants failed to report MRS. LACKEY's deteriorating and changing condition, including her nutrition and hydration status to her doctors or family. In further violation of 42 CFR 483.20(k)(ii), neither MRS. LACKEY's doctors nor her family was asked to participate in an IDT care plan meeting to ensure she was receiving the treatment and services she required to stay properly nourished and hydrated.
- 23. As a result of Defendants' continual failure to provide MRS. LACKEY with necessary nutrition and hydration, she unnecessarily became more and more dehydrated and malnourished, causing further skin breakdown.

# Failure to Assist with Personal Hygiene

24. Pursuant to Health & Safety Code §1599.1(b), patients in nursing homes must be provided care which shows evidence of good personal hygiene. In this case, because of the physical restrictions MRS. LACKEY had when she was admitted to BEVERLY, facility staff,

 including DOES 101-170 and/or BEVERLY employees under their supervision and control, knew MRS. LACKEY needed daily assistance with personal hygiene care.

25. Nevertheless, while MRS. LACKEY was a patient in BEVERLY, she was not regularly bathed nor was she regularly provided clean changes of clothes. MRS. LACKEY was repeatedly kept in a hospital gown all day. On repeated occasions, her teeth were not cleaned nor was her hair groomed. Plaintiffs repeatedly questioned BEVERLY as to why MRS. LACKEY was not being showered. Despite their repeated complaints, she was showered only once during the 15 days she was a resident. Additionally, MRS. LACKEY's coun and the surrounding area constantly smelled of urine and excrement. Her complaints were ignored. When Plaintiffs tried to summon help for MRS. LACKEY, the nurses and CNAs told them that they were overworked and that there were not enough nurses or CNAs essigned to care for all of the patients. MRS. LACKEY was also forced to wait for long periods of time to be cleaned or assisted to the bathroom. Nurses and CNAs told Plaintiffs that they could not get to her for hours. During her admission, MRS. LACKEY became increasingly incontinent because nobody would help her to the bathroom or assist her with a bedpan. On several occasions, when a nurse or CNA would put her on a bedpan, she was left sitting on it, in pain for long periods of time.

26. As a result of Defendants' failure to assist MRS. LACKEY with personal hygiene as mandated by federal and/or state nursing home laws, MRS. LACKEY needlessly suffered severe emotional distress and embarrassment as well as associated physical discomfort related to the failure of BEVERLY staff to provide him with the assistance he required with hygiene care.

Failure to Observe MRS. LACKEY's Right of Privacy / Right to a Dignified Existence

1
2
3
4
5
6
7

	27.	22 CCR §72527(a)(11) and 42 CFR §483.10 mandate nursing home patients be
treate	d with d	lignity and respect and that nursing home personnel may not violate their patients
rights	to prive	acy or rights of self-determination.

28. Nevertheless, Defendants and/or BEVERLY personnel under their supervision and control repeatedly failed to treat MRS. LACKEY with dignity and respect and repeatedly violated her rights of privacy and self-determination causing her severe emotional distress. She was humiliated and became depressed. She had never suffered from depression. Yet she was so neglected and abused at BEVERLY that she became depressed and was prescribed an antidepressant.

# Failure to Respond to Call Dights

29. Pursuant to 22 CCR §72315(m) at patient call lights must be answered promptly. In this case, when the call light was activated, the nursing staff, including DOES 161-170 either failed to answer the call light promptly or failed to respond at all, causing MRS. LACKEY to be forced to defecate and urinate in her bed and lie in excrement for prolonged periods of time, causing her a great deal of humiliation and lack of dignity in violation of her patient rights as set forth in 22CCR \$72\$27(a)(23).

# Failure to Prevent Spread of Infection

At the time MRS. LACKEY was admitted to BEVERLY, the owners and managers of the facility as well as its personnel and DOES 101 - 170 knew the facility and/or patients in the facility were infected with life-threatening bacterial infections easily passed from patient to patient if necessary infection procedures are not implemented or followed. Nevertheless, Defendants consistently failed to implement and/or follow well-established infectious disease safety precautions to prevent the infection from spreading (e.g., washing hands, wearing gloves,

#### 14:38:15:2017011-13 DAMAGES

9

10

11

12 13

14 15

16

17 18

19

20

21 22

23

24 25

26

27

28

AXX805 494 4777

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27

28

processing dirty linens safely, etc.).	MRS. LACKEY's pressure ulcers became severely infected
and she went into kidney failure.	

- 31. Additionally, even though the owners and managing agents of BEVERLY and DOES 101 170) knew BEVERLY staff was consistently failing to implement and/or follow infectious disease safety precautions established in the nursing home industry, said owners and managing agents took no action to ensure proper infection procedures were actually implemented and followed at the facility.
- 32. In this case, Defendants knew that because MRS, LACKEY had developed open sores and she was particularly susceptible to contacting a bacterial infection which would cause her to suffer extreme physical pain and mental discress. Nevertheless, Defendants failed to take any action to ensure that safety precautions were implemented by facility staff during their care and treatment of MRS. LACKEY. Friends and family who visited MRS. LACKEY at BEVERLY observed that the nurses and nurses' assistants consistently went from patient to patient and room to room without washing their hands and without wearing gloves. They would repeatedly comment as to how filthy the facility was and how horribly it smelled.
- disregarded, MRS. LACKEY became infected with a bacterial infection. Additionally, because the staff ignored obvious signs that MRS. LACKEY had contracted an infection it unnecessarily worsened due to lack of care. Plaintiffs and MRS. LACKEY requested her physicians to transfer her back to an acute care facility where she could be provided with good care to heal her wounds and control her blood sugars and potassium. Her pleas and those of Plaintiffs were ignored and they were told by SCPMG staff that there was nothing further that could be done in an acute care setting that they were already not doing and failed and refused to transfer her to an acute hospital before her condition became so critical that she died.

13

#### Failure to Conduct Care Plan Meetings / Inform of Total Health Status

34. MRS. LACKEY was physically infirm and was totally dependent and reliant on Defendants to provide her with all the necessities of life (food, clothing, shelter, medicine, medical treatment, activities, bathing, toileting, etc.) in conformity with state and federal nursing home laws. Accordingly, MRS. LACKEY's health and safety depended on Defendants' integrity and fidelity to provide the care which the law required them to provide and which they promised to provide. By virtue of the relationship between MRS. LACKEY and Defendants, Defendants owed MRS. LACKEY a fiduciary duty to act with the nimest good faith and fairness in all matters pertaining to her health, care and comfort and relating to the provision of services needed for her care and treatment.

- 35. Despite all the significant changes in MRS. LACKEY's condition and the fact that her overall health consistently deteriorated after being admitted to BEVERLY, in violation of 22 CCR §72527 and 42 CFR §483.10(b)(3), neither MRS. LACKEY nor her authorized representative were kept advised of MRS. LACKEY's total health status. Nor were they asked to participate in care plan meetings at BEVERLY as mandated by 42 CFR 483.20(k). Moreover, in order to conceal the fact that MRS. LACKEY's condition had deteriorated, Defendants also failed to report significant changes in MRS. LACKEY's deteriorating condition to her family or doctors, as mandated by 42 CFR §483.10(b)(11) and/or 22 CCR §72311. In fact, Plaintiffs were told that MRS. LACKEY was improving and that her wounds were healing, when they clearly were not.
- 36. Consequently, MRS. LACKEY and her family members were prevented from taking timely action to ensure that BEVERLY provided her with the care and services required by law and which she needed for her health and safety.

Failure to Provide Sufficient Staff Properly Trained to Provide the Care Mandated by Law

COMPLAINT FOR DAMAGES 14:38:15 2017-11-13

	$\ $
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	

28

37. As recognized by the Legislature in Health & Safety Code §13.	37 and as a matter of
common knowledge within the nursing home industry, the quality of patien	t care is dependent or
the competence of the personnel who staff the facilities. Therefore, both Ti	tle 22 and Title 42 se
forth specific regulations regarding the type and amount of staff that must b	e provided as well as
the training nursing homes must provide to its staff.	

- 38. Nevertheless, the owners and managing agents of BEVERLY did not provide the amount of staff mandated by Title 22 or Title 42. Moreover, BEVERLY's staff was not provided the training mandated by law and certainly was not properly trained to provide the care required by MRS. LACKEY.
- 39. Because BEVERLY failed to provide a sufficient number of nursing personnel who were appropriately trained to provide the care required by MRS. LACKEY, she was not provided with the care required by law and which was necessary for her health and safety. As a result, MRS. LACKEY endured prolonged and unnecessary physical pain and mental suffering.

# Fraudulent/Inaccurate/Incomplete Charting

40. In violation of 42 CFR §483.75(1), BEVERLY's records concerning MRS.

LACKEY were not complete or accurate. Additionally, neither the notes of the nursing assistants nor the licensed nurses complied with 22 CCR §72547(a)(5). Facility personnel consistently failed to document the true status of MRS. LACKEY's skin, sores, nutrition/hydration and/or the infections which she contracted at BEVERLY. As a result, MRS. LACKEY was denied needed medical care because other healthcare professionals and service providers detrimentally relied on the fraudulent, inaccurate and/or incomplete records in evaluating and ordering care and services and, based on those records, did not order necessary care and services that would have been ordered had the records been true, accurate and complete.

# Failure to Report Abuse And/or Neglect

41. Pursuant to 42 CFR §483.13, "all alleged violations involving mistreatment, neglect, or abuse, including injuries of an unknown source" must be "reported immediately to the administrator of the facility." Further "the facility must have evidence that all alleged violations are thoroughly investigated" and the "results of all investigations must be reported to the administrator or his designated representative and to other officials (including to the State survey and certification agency)...." Additionally, federal and state laws require that all acts of abuse and/or neglect of a nursing home patient be reported to the Department of Public Health.

BEVERLY and/or its managing agents failed to investigate complaints of mistreatment, abuse and neglect. BEVERLY and DOES 1 through 170 failed to comply with these laws.

# Failure to Transfer to Emergency Room

- 42. Despite the fact that MRS. LACKEY developed severely infected pressure sores, multiple severe urinary tract infections, kidney failure and elevated potassium, which required that she be sent to the hospital on an emergent basis, the staff delayed in reporting MRS. LACKEY's symptoms to her physicians and once the physician's knew of the change in condition, MRS. LACKEY was still not transferred. The nursing notes revealed symptoms and changes of conditions which were not reported to MRS. LACKEY' doctor or family.
- 43. By the time MRS. LACKEY was discharged and transferred back to KWLA, she was in a seriously debilitated condition, from which she never recovered.
- 44. All of the above acts and omissions of Defendants, and/or their employees/agents, which caused MRS. LACKEY to suffer extreme and unnecessary emotional and physical pain and suffering, were caused, in part, by the failure of BEVERLY and DOES 101 through 170, to provide even the minimal amount of staff mandated by law, the failure to provide its staff with the training mandated by law, the failure to hire staff that was qualified to provide the services

#### 14cempeatry For Damages

needed by MRS. LACKEY, the failure to establish and implement policies and procedures mandated by federal and state nursing home laws and the failure to provide sufficient financial resources so that BEVERLY staff could provide the care and services mandated by federal and state nursing home laws.

# Officers, Directors, Owners, Managing Agents and Employees of BEVERLY (and DOES 101 - 140)

- 45. At all times herein mentioned, BEVERLY and DOES 101-140 were and are residents of, or were doing business in, the County of Los Angeles, State of California.
- 46. Said Defendants, and all the employees and agents of Defendants, had care or custody of MRS. LACKEY and were her "care custodians" as defined by Welf. & Inst. Code \$15610.17.
- 47. Each Defendant and/or employee/agent of Defendants, who provided services to MRS. LACKEY at BEVERLY, a licensed skilled nursing home, had a duty to provide the care and services mandated by federal and state nursing home laws set forth in 42 CFR 483.1 et. seq., Title 22 of the California Code of Regulations and the California Health & Safety Code and to require others under their supervision to do the same.
- 48. At all times herein, Defendant, BEVERLY, and each DOE of DOES 101 120, were long term care facilities as defined in Welf.& Inst. Code §15610.47 and/or were 24-four-hour health facilities as defined by Health & Safety Code §1250 which was owned, administrated, operated and managed by Defendants, DOES 101 151. Defendants, DOES 101 120, were also licensees of BEVERLY. Defendants, DOES 101 120 were officers, managing agents and/or members of the Board of Directors or other governing board of BEVERLY and DOES 101 120. Each said Defendant was involved in the administration, operation, management and/or supervision of the patients and employees of BEVERLY as well as the management and

COMPLAINT FOR DAMAGES

 supervision of the care and custody provided to MRS. LACKEY at BEVERLY. Said

Defendants employed the personnel working at BEVERLY and said Defendants are vicariously

liable for the acts and omissions of their employees/agents, as permitted by law.

- 49. At all times herein, Defendants, DOES 121 130 were Administrators of BEVERLY. Said Defendants were charged with the general administration of BEVERLY, had authority and responsibility to organize and carry out the day-to-day functions of the facility, and had responsibility to establish and implement policies and procedures to govern the facility. Said Defendants were also involved in the management and supervision of patients at BEVERLY and were "care custodians" of MRS. LACKEY, as that term is defined by Welf. & Inst. Code §15610.17, while she was a patient in the facility. Said Defendants were managing agents of BEVERLY and DOES 101 170 and all other persons/entities who employed facility personnel or managed BEVERLY.
- 50. At all times herein, Defendants, DOES 131 140, were Directors of Nursing of BEVERLY. Said Defendants had administrative authority, responsibility and accountability for all nursing services within the facility and had responsibility to establish and implement policies and procedures to govern BEVERLY. Said Defendants were also involved in the management and supervision of patients at BEVERLY and were "care custodians" of MRS. LACKEY, as that term is defined by Welf. & Inst. Code §15610.17, while she was a patient in the facility. Said Defendants were managing agents of BEVERLY and DOES 101 170 and all other persons/entities who employed facility personnel or managed BEVERLY.
- 51. At all times herein, DOES 161 170 were "care custodians" of MRS. LACKEY as defined in Welf.& Inst. Code §15610.17 and/or otherwise had custody of MRS. LACKEY and/or provided care and services to her while she was in BEVERLY. Said Defendants were employees and/or agents of BEVERLY and/or the Defendants identified above who owned, operated or

14COMPRAINE-FOR DAMAGES

managed the facility. Said Defendants were managing agents of BEVERLY, DOES 101 - 170 and all other persons/entities who employed facility personnel or managed BEVERLY.

52. At all times herein, Defendants, DOES 151 - 160, were Medical Directors of BEVERLY. Each said Defendant was responsible for standards, coordination, surveillance and planning for improvement of medical care at BEVERLY, for implementation of resident care policies at the facility, for the coordination of medical care in the facility and for reviewing and evaluating BEVERLY's administrative and patient care policies and procedures. Said Defendants were "care custodians" of MRS. LACKEY as defined in Welf.& Inst. Code §15610.17 and/or otherwise had custody of MRS. LACKEY and/or provided care and services to her while she was a patient at BEVERLY. Said Defendants were managing agents of BEVERLY and DOES 161 – 170 and all other persons/critics who employed facility personnel or managed BEVERLY.

# Wrongful Conduct of BEVERLY and DOES 101-200

- 53. In accordance with a premeditated plan of promoting their own personal, business and/or financial interests over the health and safety of elderly/dependent adult patients in their custodial care. Defendants, BEVERLY and DOES 101 170, consistently exhibited a deliberate and total disregard of the high probability that BEVERLY patients, including MRS. LACKEY, would suffer great physical and emotional harm as follows:
- a. Notwithstanding the fact that Defendants knew federal and state nursing homes laws set forth the minimal amount of care which the Legislature determined is necessary to protect the health, safety and dignity of nursing home patients and that the lives of BEVERLY patients would be at grave risk if said laws/regulations and patient rights were not complied with, Defendants routinely failed to comply with said laws/regulations stated herein, BEVERLY failed to comply with the following nursing home laws/regulations: Failed to ensure the orders of

#### 14 COMPLAINT FOR DAMAGES

with necessary respiratory care (483.25(k)); failed to provide MRS. LACKEY with equal access to quality care regardless of the source paying for her care, e.g., Medicare, Medi-Cal, private pay, etc. (42 USC 1396r(c)(4), 42 USC 1395i(c)(4)); failed to ensure MRS. LACKEY's activities of daily living did not diminish unless unavoidable and that she was given appropriate treatment to maintain or improve his abilities (42 CFR §483.25 (a)).

- b. Notwithstanding the fact that Defendants knew BEVERLY was required to maintain staffing levels in compliance with the minimum staffing levels mandated by federal and state law so its patients could receive at least the minimal amount of nursing home care required by law, Defendants failed to maintain staffing levels in compliance with the law and, as a result, patients at BEVERLY, including MRS. LACKEY, were not provided with the care and services they required to meet even their basic health and safety needs.
- c. Notwithstanding the fact that Defendants knew that Health & Safety Code §1262.7(a) and 22 CCR §72515 prohibited BEVERLY from admitting or retaining a patient unless BEVERLY could provide the care needed by that patient, Defendants admitted and/or retained MRS. LACKEY in the facility even though they knew BEVERLY did not have a sufficiently qualified staff to provide MRS. LACKEY with even the minimal amount of care she needed for his health and safety.
- d. Although Defendants knew the quality of patient care in BEVERLY was dependent upon the competence of its nursing staff and that nursing home laws (Health & Safety Code §§1263, 1337, 1337.1, 1337.3, 1337.5, 22 CCR §§72501 and 72517) had established the minimum amount of training BEVERLY was required to provide to its nursing staff, Defendants failed to provide such training knowing nursing personnel at BEVERLY were not properly trained and/or qualified to attend to even the basic needs of patients at BEVERLY, including MRS. LACKEY.

14 COMPENTATION DAMAGES

f.

1	
_	

2 3

5 6

7

8 9

10

11

12 13

14

15 16

17

18

19

20

21 22

23

24

25

26

27 28

Defendants knew, via prior patient complaints and lawsuits, as well as e. prior state and/or Federal investigations, that facility employees had consistently neglected BEVERLY patients and that such neglect had become a known pattern of conduct. Nevertheless, Defendants consistently failed to reasonably investigate said complaints and/or to make a good faith effort to correct known deficiencies in patient care.

Defendants knew 22 CCR §72521, §72523, §72319, §72321, §72405, §72415, §72425, §72435 and 42 CFR 483.13(c) required them to establish, implement and review the policies and procedures of BEVERLY to ensure facility staff had adequate guidance as to the care they were required to provide to comply with the minimal standards of care set forth by nursing home laws. Nevertheless, Defendants failed to establish, implement and/or review said policies and procedures and, as a result BEVERLY staff did not provide MRS. LACKEY with even the minimal care mandated by federal and state nursing home laws.

- 54. BEVERLY's budget, which was approved by Defendants, BEVERLY and DOES 101 through 160, was so completely inadequate and unrealistic that BEVERLY personnel were unable to provide the nursing hours, care and services needed by MRS. LACKEY and which were mandated by federal and state nursing home laws. Adherence to said budget was enforced by the officers, directors, administrators and managing agents of BEVERLY, including Defendant DOES 101 - 160.
- 55. Defendants' failure to comply with federal and state nursing home laws was part of a business and corporate wide strategy that was encouraged, mandated and directed by Defendants, BEVERLY and DOES 101 - 160.

**Defendants Providing Physician Services at BEVERLY** (DOES 141 - 160)

22

COMPLAINT FOR DAMAGES 14:38:15 2017-11-13

56. At all times herein, Defendants and DOES 141 - 160, agreed to provide physician and custodial care services to MRS. LACKEY while she was admitted to BEVERLY. Based on information and belief it is alleged that said DOE Defendants also acted in the capacity of a Medical Director of BEVERLY and owed the duties and responsibilities of a Medical Director as set forth herein. Said Defendants were employees or agents of Defendants, BEVERLY and DOES 101 - 160. DOES 171 - 180 were physician assistants or nurse practitioners who provided physician services to MRS. LACKEY at BEVERLY. Said Defendants were employees or agents of Defendants, DOES 141 - 160. Each said Defendant had care or custody of MRS. LACKEY while she was in the facility and were "care custodians" of MRS. LACKEY as defined by Welf.& Inst. Code §15610.17.

# Wrongful Conduct of DOES 241 - 160 and 171-180

57. According to federal and state laws/regulations which were enacted to establish the duties and minimal standards of care that must be adhered to by those providing physician services to nursing homes patients, Defendants, SCPMG and DOES 141-160 and 171-180 and/or their employees/agents, owed the following duties to MRS. LACKEY while she was a resident of BEVERLY: To be responsible for MRS. LACKEY's medical treatment in BEVERLY (CCR §72085(b)); to determine level of care needed by MRS. LACKEY (CCR §72303(b)(4)); to be responsible for the "continuing supervision" of MRS. LACKEY in BEVERLY and to evaluate her "as needed" but no less than "every 30 days" (CCR §72307). Additionally, pursuant to the statutorily mandated patient rights set forth in 22 CCR §72527(a), said Defendants had a duty to fully inform MRS. LACKEY and her representatives of her "total health status" and afford her the opportunity to participate on an ongoing basis in her total plan of care including the identification of medical, nursing and psychosocial needs. Additionally, pursuant to 42 USC §1396r(b) and §1395i-3(b), said Defendants were statutorily required to participate in preparing

#### 14 COMPLAINT FOR DAMAGES

and reviewing MRS. LACKEY's plan of care that was to be designed to provide MRS. LACKEY with services and activities to attain or maintain her "highest practicable physical, mental, and psychosocial well-being." Further, as part of MRS. LACKEY's "interdisciplinary team", said Defendants were required to participate in reviewing MRS. LACKEY's nursing home care plan promptly after each significant change in MRS. LACKEY's physical or mental condition to ensure that necessary care was being provided to address each change in condition (42 CFR §483.20).

58. In this case, Defendants, SCPMG and DOES 141-160 and 171-180 and/or their employees/agents, knew MRS. LACKEY was totally dependent on them and BEVERLY staff to monitor her condition and provide the care and services she needed for her health and safety, including the care and services mandated by federal and state nursing home laws. Nevertheless, Defendants, SCPMG and DOES 141-160 and 171-180 and/or their employees/agents, breached the statutory duties they owed to MRS. LACKEY pursuant to state and federal nursing laws and, thereby, failed to provide even the minimal physician care and services which the legislature determined was necessary to protect the health and safety of nursing home patients, including MRS. LACKEY, as follows:

In direct violation of 22 CCR §72085(b), Defendants repeatedly failed to take responsibility for MRS. LACKEY's medical treatment and failed to determine the level of care which she required for her physical and mental health needs. Instead, Defendants illegally delegated such responsibility to non-physician facility personnel.

b. After illegally delegating responsibility to determine the level of care which MRS. LACKEY needed to be provided for her physical and mental health needs, as mandated by law, Defendants also failed to supervise the care provided to MRS. LACKEY, in direct violation of 22 CCR §72307 and 22 CCR §72113(a).

COMPLAINT FOR DAMAGES 14:38:15 2017-11-13

1	
2	l
3	
4	
5	
6	
7	Į
8	
9	
LO	
LI	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

27

28

	c.	In violation of 22 CCR §72307, Defendants repeatedly failed to evaluate
MRS. LACKE	EY as sig	nificant changes in her condition required and repeatedly ignored request
from facility s	taff and/	or MRS. LACKEY's family to evaluate him and give appropriate orders
for her medica	ıl care. A	Accordingly, Defendants abandoned LOIS LACKEY (as defined by Welf
& Inst. Code §	15610.0	5) by means of desertion or willful forsaking of MRS. LACKEY under
circumstances	in which	h a reasonable person would have provided care.

- d. In blatant violation of 22 CCR §72527(a)(3), Defendants repeatedly and fraudulently failed to inform MRS. LACKEY, or her authorized representative, of her total health status. As a result, MRS. LACKEY's true health status and her health needs were concealed from him and his legal representatives and Defendants, thereby, demonstrated a conscious disregard for MRS. LACKEY's statutory patient rights as set forth in 22 CCR §72527.
- e. In violation of 22 CCR §72527(a)(3), Defendants repeatedly failed to afford MRS. LACKEY or her legal representative the opportunity to participate in developing MRS. LACKEY's care plan. As a result, certain care was provided to her which was not consented to and other care was not provided which was required to meet MRS. LACKEY's basic health care needs. Each failure to permit MRS. LACKEY or her legal representative the opportunity to participate in developing his care plan constituted a conscious disregard for MRS. LACKEY's patient statutory rights set forth in 22 CCR §72527(a)(3).
- f. In direct violation of 42 USC §1396r(b), 42 USC §1395i-3(b) and 42 CFR §483.40(b), Defendants consciously failed to participate in preparing and reviewing MRS.

  LACKEY's care plan. Consequently, he was not provided with even the minimal amount of care required for her health and safety.
  - g. In violation of 42 USC §1396r(b), 42 USC §1395i-3(b) and 42 CFR

25

14:38:15 2017 11 - 13 OR DAMAGES

5

6

3

7 8

10

13

17

20

22

23 24

25 26

27

28

§483.40(b), Defendants, consciously and repeatedly failed to review and/or revise MRS. LACKEY's care plan after each significant change in her physical and mental condition. Therefore, BEVERLY staff did not provide the care which MRS. LACKEY required and, as a result, MRS. LACKEY was forced to endure prolonged and unnecessary physical and mental pain and suffering.

- Additionally, after MRS. LACKEY developed a severe infection SCPMG and 59. DOES 141-160 AND 171-180 did not evaluate MRS. LACKEY as needed and failed to order timely transfer to the acute hospital when her needs were obviously not being met at BEVERLY.
- 60. Further, prior to and during the time MRS. LACKEY was a patient in BEVERLY, Defendants, SCPMG and DOES 141 - 160 and 171-186, knew the California Department of Public Health had cited BEVERLY for serious deficiencies in patient care in violation of federal and/or state laws as follows: Failing to provide care to prevent development of pressure sores; failing to provide care in accordance with the patient's care plan; failing to answer call lights, failing to inform the patient's doctor and family of significant changes in condition; failing to follow doctor's orders; failing to provide hygiene care; failing to maintain patient assessments completed by appropriate staff; failing to develop patient care plans that meet all the patient's needs with appropriate timetables and measurable actions; failing to provide the care set forth in patient care plans; failing to provide patients who could not care for themselves with help in eating and drinking; failing to provide care and services to patients to ensure they maintain an appropriate quality of life; failing to get lab tests to meet the needs of residents; failing to have a program to keep infection from spreading; failing to ensure that staff members wash their hands to keep infection from spreading; failing to keep medical records that meet professional standards; failing to provide social services to help each patient achieve the highest possible quality of life; failing to provide patients with well-balanced diets; failing to give patients

3

5 6

7

Я

9 10

11

13

14

16

18 19

20 21

22

24 25

26 27

28

sufficient fluid to keep them healthy and prevent dehydration, failing to provide sufficient staffing levels.

- 61. Defendants also knew MRS. LACKEY was showing signs of suffering from the same type of patient abuse and neglect for which the Department of Public Health had previously cited BEVERLY. Nevertheless, said Defendants continued to fail to supervise the care MRS. LACKEY was receiving at BEVERLY as required by 22 CCR §7230 and 22 CCR §72113(a). Defendants also failed to report the signs of said neglect to the appropriate governmental agency as required under the Elder/Dependent Adult Abuse/Neglect Act.
- 62. As a result of said Defendants' continued and repeated failure to provide MRS.

  LACKEY with even the minimal amount of physician care, services and supervision which the law required them to provide, MRS. LACKEY's panent rights were violated and she suffered needless physical pain and mental suffering and death.

# GENERAL ALLEGATIONS RE ALL DEFENDANTS and DOES

- 63. At all times herein mentioned, Defendants, and each of them, were and are residents of, or were doing business in, the County of Los Angeles, State of California.
- 64. All Defendants, and all the employees and agents of Defendants, had care or custody of MRS. LACKEY and were her "care custodians" as defined by Welf. & Inst. Code §15610.17.
- employee and joint venturer of each of the remaining Defendants, and each Defendant was at all times acting within the course and scope of said agency, employment and joint venture with the permission and consent of each co-Defendant, except for the time when any arbitration contract with regard to LOIS LACKEY's admissions to BEVERLY was signed.
- 66. All corporate Defendants are, and at all times herein mentioned were, corporations doing business in the State of California. Furthermore, all corporate Defendants are, and at all

27

COMPLAINT FOR DAMAGES 14:38:15 2017-11-13

28

times mentioned herein were, the alter-egos of each and every other Defendant and there exists, and at all times herein mentioned has existed, a unity of interest and ownership between said Defendants such that any separateness between them has ceased to exist in that the defendants have completely controlled, dominated, managed, and operated the corporate defendants and have intermingled the assets of each to suit their convenience. Further, the corporate defendants are, and at all times mentioned herein were, mere shells, instrumentalities and conduits through which Defendants carried out their business in the corporate name while exercising complete control and dominance of the business such that individuality or separateness did not exist.

67. At all times herein mentioned, each Defendant authorized and/or ratified the acts of all employees, agents and co-Defendants under their supervision and/or control.

# Other Unknown Healthcare Providers

# (DOES 215 - 225)

68. Defendants, DOES 215-225, and/or their employees or agents, provided professional healthcare services to MRS. LACKEY prior to, during and/or after his admissions to CENTINELA, KWLA and/or BEVERLY. Said Defendants are directly liable and/or vicariously liable for acts of neglect, abuse and/or negligence/professional negligence which contributed to the cause of MRS. LACKEY's injuries and resulting death.

#### General Allegations re DOE Defendants

69. The facts linking the fictitiously designated Defendants with the causes of action alleged herein and/or the true names and capacities, whether individual, corporate, partnership, or otherwise of Defendants, DOES 1 through 225, are unknown to Plaintiff at this time, who therefore sues said Defendants by such fictitious names and will seek to amend this Complaint to show their true names and/or capacities when ascertained. Said Defendants are sued as principals and/or agents, servants and employees of said principals who were performing acts

14:34 HalfLackey

FAX)805 494 4777

P.030/050

within the course and scope of their authority and employment. Each and every Defendant designated herein as a "DOE" is responsible in some actionable manner for the events and happenings referred to herein which proximately caused the injuries and damages alleged.

# FIRST CAUSE OF ACTION FOR DEPENDENT ADULT

ABUSE/NEGLECT (SURVIVAL ACTION) ALLEGED BY PLAINTIFFS JERU ROBERT LACKEY, DESIREE HALL and VANESSA LACKEY JACKSON, AS SUCCESSORS IN INTEREST AND HEIRS OF LOIS LACKEY, AGAINST DEFENDANTS, CENTINELA, BEVERLY, KWLA AND DOES 101 THROUGH 300

- 70. Plaintiffs reallege and incorporate herein by this reference, as though fully set forth, each and every allegation contained in paragraphs. Through 69 above.
- 71. At all times herein mentioned, LOIS LACKEY, a resident of the State of California, was a member of the class of persons intended to be protected by the Elder Abuse and Dependent Adult Civil Protection Act (Welf. & Inst. Code §15600 et. seq.). LOIS LACKEY was 72 years old at the time of these events, an elderly person as defined by Welfare & Institutions Code §15610.23 and was totally dependent on Defendants for all of her needs due to physical distributes caused by her fractured neck at level C-2 and the subsequent development of severe, infected pressure sores and other, infections as well as kidney insufficiency and a critical potassium level. MRS. LACKEY was admitted as an inpatient to CENTINELA, KWLA and BEVERLY which were 24 hour health care facilities as defined in Health & Safety Code §1250. MRS. LACKEY was born in 1943.
- 72. The conduct of Defendants, and/or the conduct of Defendants' employees/agents, as alleged above, constituted statutory "neglect" of MRS. LACKEY as defined by Welf. & Inst. Code §15610.57. Defendants and/or employees under their supervision, withheld essential care,

COMPLAINT FOR DAMAGES 14:38:15:2017-11-13

reatment and medical services from MRS. LACKEY, including food, fluids, medicine and basic
nursing and/or palliative care. Additionally, said Defendants failed to exercise that degree of
care which a reasonable person in a like position would exercise, including but not limited to:
Failing to provide MRS. LACKEY with assistance in personal hygiene, failing to provide her
with sufficient nutrition to maintain her health, failing to provide even the minimal medical
and/or nursing care which she required for her health and safety, failing to properly protect MRS
LACKEY from health and safety hazards and/or failing to take necessary measures to prevent
her from suffering from malnutrition and/or dehydration.

- 73. Defendants' conduct and/or the conduct of Defendants' employees/agents, as alleged above, constituted statutory "abandonment" of MRS. LACKEY as defined by Welf. & Inst. Code §15610.05). Said Defendants deserted and/or willfully forsook MRS. LACKEY under circumstances in which a reasonable person would have continued to provide care to MRS. LACKEY.
- 74. Defendants, and/or employees under the supervision and control of the defendants, otherwise abused MRS LACKEY by depriving her of goods and services (as defined in Welf. & Inst. Code §15610.07) which were necessary to avoid physical harm or mental suffering to MRS. LACKEY, including failing to provide proper medical and/or nursing care for her physical and mental health needs; failing to protect MRS. LACKEY from known health and safety hazards; failing to protect her from malnutrition and/or otherwise failing to provide MRS. LACKEY with assistance which was necessary to secure his proper mental, emotional and physical health needs.
- 75. Defendants and Defendants' employees/agents breached the duties they owed to MRS. LACKEY under the Elder/Dependent Adult Abuse/Neglect Act and the duties owed under state and federal nursing home regulations and/or the established standard of care in the healthcare community and failed to require others under their supervision and control to do so,

115,530

even though said laws/regulations are minimum standards of care which were established to protect elderly and physically disabled patients from unnecessary exposure to health and safety hazards.

- 76. The acts, omissions and conduct of Defendants and/or their employees/agents, and each of them, were reckless, willful, despicable, wanton, malicious, oppressive and in conscious disregard of the rights and safety of MRS. LACKEY.
- 77. At all times herein mentioned, Defendants authorized, ratified, assisted and encouraged the acts of each of their respective employees/agents as well as each co-Defendant in this action by failing to establish and implement policies and procedures as mandated by law or the established standard of care in the healthcare industry, by failing to reprimand and/or dismiss employees who were not adequately qualified to provide care to patients in their custodial care, by failing to sufficiently train/retrain employees as mandated by law and by failing to take other reasonable actions to ensure that the dependent adult patients in their care and custody, including MRS. LACKEY, were not neglected or abused in violation of the Elder/Dependent Adult Abuse/Neglect Act.
- 78. Each of the above-described acts and/or omissions of Defendants, and/or their employees/agents, were done recklessly, oppressively, maliciously and/or fraudulently with the knowledge that said acts and/or omissions posed a serious danger to the dependent adult patients entrusted to their care, including MRS. LACKEY, which the California Legislature recognized are members of a "disadvantaged class" who are "vulnerable to abuse and incapable of asking for help and protection" (Welf. & Inst.Code §15600). Nevertheless, Defendants deliberately and continually disregarded the high probability that MRS. LACKEY's rights would be violated and that he would suffer unnecessary pain and suffering.

14G6M6LAUNH-FOR DAMAGES

	ļ
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	

79. Defendants' by and through their managing agents, including but not limited to
Administrators, Directors of Nursing and Medical Directors, authorized and/or ratified the
neglectful acts of their employees which were done with their authorization and/or ratification.
Said acts, as set forth above were done with a conscious disregard for the safety and welfare of
patients, including LOIS LACKEY. In addition to authorizing and/or ratifying the neglectful
acts of the facilities' employees, said managing agents, including but not limited to
Administrators, Directors of Nursing and Medical Directors, committed direct acts of neglect
which constituted recklessness, oppression, malice and fraud and or were done with a conscious
disregard for the health, welfare and safety of LOIS LACKEY as set forth in paragraphs 1-76,
which are incorporated herein by reference.
4/1

80. Each of the above-described acts and/or omissions of Defendants, and/or their employees/agents, caused the injuries and damages alleged in the Prayer for Damages for this cause of action as set forth below.

SECOND CAUSE OF ACTION FOR NEGLIGENCE/PROFESSIONAL

NEGLIGENCE/WRONGFUL DEATH ALLEGED BY PLAINTIFFS JEHU

ROBERT LACKEY, DESIREE HALL AND VANESSA LACKEY JACKSON, AS

HEIRS AND SUCCESSORS IN INTEREST OF LOIS LACKEY, AGAINST

DEFENDANTS, CENTINELA, KWLA, BEVERLY AND DOES 1-300.

#### Healthcare Providers

#### (CENTINELA, KWLA, BEVERLY, and DOES 1 - 225

- 81. Plaintiffs reallege and incorporate herein by this reference, as though fully set forth, each and every allegation contained in paragraphs 1 through 80 above.
- 82. Defendants, CENTINELA, KWLA, BEVERLY, DOES 1-300 are believed to be licensed health care providers or said Defendants are vicariously liable for the acts of healthcare

32

#### 14conflating-for damages

1.4

providers, as defined by MICRA and CCP §425.13. Within 90 days of the running of the one
vear statute of limitations applicable to cases against health care providers, CCP §340.5,
Plaintiffs served notices of intent to commence this action pursuant to CCP §364 on all negliger
nealthcare providers known at that time.

- 83. Defendants held themselves out as possessing and exercising that degree of knowledge, learning and skill ordinarily possessed by other health care providers practicing in the same field of health care, in the same or similar locality and under similar circumstances.
- 84. As set forth herein, MRS. LACKEY received professional health care services and treatment from Defendants and/or their employees/agents.
- 85. During Defendants' care and treatment of MRS. LACKEY, Defendants and/or Defendants' employees/agents failed to use the care and skill ordinarily exercised by reputable members of the health care profession practicing in the same or similar locality under similar circumstances. Further, Defendants failed to use reasonable diligence and their best judgment in the exercise of skill and the application of learning, in an effort to accomplish the purpose for which Defendants' services were sought by, or on behalf of, MRS. LACKEY.
- 86. The acts, omissions and conduct of Defendants include, but are not limited to, the following: Failure to properly diagnose, assess, monitor, treat, evaluate, give orders and/or follow orders regarding the care and treatment of LOIS LACKEY. Additionally, said Defendants negligently failed to report neglect and/or abuse by others, which they reasonably suspected, to proper administrative personnel or to proper governmental authorities.

#### DOES 200 through 225

87. It is unknown whether Defendants, DOES 200 through 225, were licensed healthcare providers and/or employed healthcare providers who provided services to MRS.

LACKEY. To the extent they were licensed healthcare providers and/or employed licensed

#### COMPLAINT FOR DAMAGES 14:38:15:2017-11-13

3 5

6 7

8

10 11

12 13

15 16

14

17 18

19

20

21 22

23 24

25

26 27

28

P.035/050

health care providers, as defined by MICRA, then the allegations against healthcare providers as set forth above are hereby incorporated and alleged against the DOE Defendants. To the extent they were not licensed healthcare providers and/or did not employ licensed healthcare providers. as defined by MICRA, then the allegations against non-healthcare providers as set forth above are hereby incorporated and alleged against the DOE Defendants.

#### **Damages**

88. The acts, omissions, and conduct of Defendants, and each of them, and/or their employees/agents, caused or contributed to the cause of MRS LACKEY's death on August 14. 2016 and caused the injuries and damages alleged below in the Prayer for Damages for this cause of action as set forth below. A true and correct copy of MRS, LACKEY's death certificate is attached hereto as Exhibit "1."

THIRD CAUSE OF ACTION BY PLAINTIFFS JEHU ROBERT LACKEY. DESIREE HALL AND VANESSA LACKEY HALL, AGAINST DEFENDANT BEVERLY AND DOES 101 THROUGH 225, AND EACH OF THEM, FOR VIOLATION OF STATE AND/OR FEDERAL LAWS/REGULATIONS AND/OR THE PARTENTS BILL OF RIGHTS (HEALTH & SAFETY CODE §1430, §1424 AND \$1424.5)

- Plaintiffs reallege and incorporate herein by this reference, as though fully set forth, each and every allegation contained in paragraphs 1 through 88 above.
- 90. Defendants BEVERLY and DOES 101 225, were licensees of BEVERLY and, as such, Defendants owed a duty to comply with the above-referenced federal and state laws/regulations which subjected them to civil damages and penalties as set forth in Health & Safety Code §1430 and §1424.5. Pursuant to Health & Safety Code §1430(a), if the state department has not taken action to correct violations of said laws/regulations, an action may be

34

14 COMPLEMENT-IFOR DAMAGES

 brought by any person acting for the interests of itself or the general public to recover civil damages. Defendants, in fact, violated multiple nursing home laws/regulations as set forth above and the state department has not taken action to correct violations of said laws/regulations.

Therefore, Plaintiffs seek the applicable statutory civil penalties/civil damages.

- 91. Health & Safety Code §1430(b) also permits recovery of civil damages for violations of the Patients' Bill of Rights as set forth in the California Code of Regulations §72527 which includes the following patient rights: The right to be fully informed of their rights with proper written acknowledgment; the right to be fully informed by a physician of their total health status and to participate in their plan of care; the right to receive all material information concerning whether to accept or refuse any proposed treatment or procedure; the right to be free from mental and physical abuse; the right to be treated with consideration, respect, dignity and privacy; the right to be free from the improper use of restraints and/or other rights specified in Health and Safety Code §1599.1.
- 92. Defendants unlawfully denied MRS. LACKEY said rights and violated other laws/regulations without legal justification. Therefore, Plaintiffs seek the applicable statutory civil penalties/civil damages. Pursuant to Health & Safety Code §1433, the remedies sought in this cause of action are cumulative to any other remedies available to Plaintiffs under all other causes of actions pled herein.
- 93. As a result of all of the above-described acts and/or omissions, Defendants are liable for the damages alleged in the Prayer for Damages for this cause of action as set forth hereinafter.

FOURTH CAUSE OF ACTION FOR NEGLIGENT INFLICTION OF EMOTIONAL
DISTRESS BROUGHT BY PLAINTIFFS JEHU ROBERT LACKEY, DESIREE HALL

3

5 6

8

7

10 11

12

13 14

15 16

17

1.8 19

20

21 22

23 24

25

26 27

28

and VANESSA LACKEY JACKSON, INDIVIDUALLY, AGAINST BEVERLY AND

#### **DOES 81-225**

- 94. Plaintiff incorporates each and every paragraph 1 through 93 herein as though fully set forth.
- 95. Plaintiff, JEHU ROBERT LACKEY was the legal husband of LOIS LACKEY. Plaintiffs, DESIREE HALL and VANESSA LACKEY JACKSON natural daughter of LOIS LACKEY. All enjoyed very close, loving relationships with her. Plaintiffs visited their mother for many hours per day at BEVERLY and observed her being severely neglected by the staff. They watched her being treated without dignity and respect, left lying in urine and feces for long periods of time, crying in distress while being ignored by the staff. They saw her suffer excruciating pain and humiliation and emotions distress as a result of the neglect of the BEVERLY nurses and CNAs. They advocated on his behalf to no avail. Each day when they visited, they found her sleeping with an untouched food tray out of her reach. Nobody was bothering to assist and encourage her to eat. The nutritional drinks provided were high in sugar and carbothydrates, inappropriate for a diabetic. LOIS LACKEY's complaints and their complaints fell on deaf ears. They begged for her to be discharged to an acute care facility. They pleaded for the physicians and staff to care for her wounds, her kidney failure, her out of control blood sugars and her critical potassium levels. They were repeatedly told she was doing well and that a transfer to a higher level of care was unnecessary. Plaintiffs felt helpless to care for her in such deplorable condition. They filed complaints and grievances to no avail. They continued to advocate for her, hour after hour. They knew something was horribly wrong. It broke their hearts to see her suffering, when six weeks before she was an active, productive, independent wife, mother and grandmother. They tried to be positive for her sake but cried after leaving the facility. They were afraid to leave her each night, fearing that the next day she

36

14 COMPRAINU-IFOR DAMAGES

3

6

7

9

11

13 14

16 17

Welf. & Inst. Code §15657;

15

18

19 20 proof;

21 22

23

25 26

27 28 were out of control. She suffered from malnutrition and dehydration and had a huge, gaping sacral wound which extended to her coccyx bone. She died the same dat. As a result of witnessing the neglect and abuse of their wife and mother, and her resulting injuries and suffering, Plaintiffs suffered severe emotional distress and will seek damages as set forth in the Prayer for this cause of action.

PRAYER FOR DAMAGES

WHEREFORE, Plaintiffs, pray judgment against Defendants, and each of them, in an amount within the jurisdiction of the above-entitled court as follows:

FIRST CAUSE OF ACTION FOR DEPENDENT ADULT ABUSE/NEGLECT

(SURVIVAL ACTION)

1. For general damages and attorneys' fees, according to proof, as permitted by

wouldn't be there. When LOIS LACKEY was finally transferred to KWLA on August 14, 2016.

it was too late. Her kidneys had shut down, her potassium level was critical. Her blood sugars

- 2. For all special damages, including medical and related expenses according to
- 3. For all various and sundry expenses, both past and future, according to proof;

  4. For interest, costs and other damages as permitted by law including, but not limited to, Civil Code §3288 and §3291 as well as CCP §1032 and §1033.5, according to proof;
- 5. For such other and further relief as the Court may deem proper and just under the circumstances;
- 6. For punitive and exemplary damages against all Defendants identified in each of the first cause of action, according to proof and as permitted by law.

37

14 CONFRAIDAU - ISON DAMAGES

_		
1		

4 5

7

9

11

10

13

16 17

15

18 19

20

21 22

23

24 25

26

27 28

(FAX)805 494 4777

#### SECOND CAUSE OF ACTION FOR PROFESSIONAL

#### NEGLIGENCE/WRONGFUL DEATH

- For all special damages, including medical, burial and related expenses incurred
   by LOIS LACKEY or her estate, prior to or as a result of his death, according to proof and as permitted
   by law;
  - 2. For all various and sundry expenses, according to proof;
  - 3. For such other and further relief as the Court may deem proper and just under the circumstances;
  - 4. For interest, costs and other damages allowed by law including, but not limited to, Civil Code §3238 and §3291 as well as CCP §1032 and §1933.5, according to proof.
  - 5. For general damages for wrongful death as provided by law

#### THIRD CAUSE OF ACTION FOR BREACH OF STATUTORY DUTIES

## AND RESIDENT'S RIGHTS

- 1. Civil damages/penalties pursuant to Health & Safety Code §1430 and §1424.5;
- 2. For interest, costs and other damages allowed by law including, but not limited to, Civil: Code §3288, §3291 and §3345 as well as C.C.P. §1032 and §1033.5, according to proof;
- 3. For attorneys' fees pursuant to Health & Safety Code §1430;
- 4. For such other and further relief as the Court may deem proper and just under the circumstances.

For punitive and exemplary damages against all Defendants identified in this cause of action, according to proof and as permitted by law.

# FOURTH CAUSE OF ACTION FOR NEGLIGENT INFLICTION OF EMOTIONAL DISTRESS

- For all various and sundry expenses, according to proof;
- 2. For such other and further relief as the Court may deem proper and just under the circumstances;
- 3. For interest, costs and other damages allowed by law including, but not limited to, Civil

38

14COMPLANATI-FOR DAMAGES

14COMPLAINT - FOR DAMAGES

Doc# 1 Page# 40 - Doc ID = 1717379723 - Doc Type = OTHER

P.040/050

11/13/2017 14:37 HalfLackey

\_(FAX)805 494 4777

P.041/050

EXHIBIT (1)

102,517

14:38:15 2017-11-13

#### FAXX805 494 4777 P.042/050 COUNTY OF LOS ANGELES DEPARTMENT OF PUBLIC HEALTH 3052016179450 CERTIFICATE OF DEATH 1. कार्य के व्यव्यविभाग्य सम्बद्ध 3201619040390 AND THE PARTY OF T MARIE LACKEY 11/02/1943 560-80-8530 TE X 10 UNE MARRIED 08/14/2018 I LOUCING 1356 AFRICAN AMERICAN HS GRADUATE II and of a CLERK POSTAL SERVICE 27 1528 W. 1117H 9T. LOS ANGELES LOS ANGELES 80047 1928 W. 111TH ST. LOS ANGELES CA 96047 JEHU R. LACKEY, HUSBAND IA HENT OF COM JEHU 13 1417 (E-174) ROBERT LACKEY 31. FLANCE OD MATHER 11. 4000.0 KRESS HENRY KS TR. MANUE OF MICE The best artified sales EVELYN RUTH K:OLEN KS 1523 W. 111TH ST., LOB AMBELES, CARRIED 08/15/2018 A TOTAL OF PATRON CRIRES II LICENS HANGE NOT THE MALED

8 3	MARINE CHAPE BAY MORTUARY, FOLITO DE JEFFREY GUNZENHAUSER,	E	d out washing
10 2000 G	KAIRER SOUNDA CIDAL MODGLES	THE HOLATOL S	Diagram Cone
	TO CAUSE OF DEATH	LOS ANG	
	100 Cough of BEATS  E-by the most if person and service and an advantage of the person and an advantage of the person and advantage of the per	WEEKS	2016-06238
Ē	tomas, I plu	<sup>(F)</sup>	AY CO. ST. MENDATEDS.
100 100 100 100 100 100 100 100 100 10	IN LIFA A RESE. LIVERAGE AND CONTROL OF CONT	63	116 AUTO-67 PTREGODACH
8	TELONG IN ENLIN LAST		FIT COTO IN DELF SPINETS CHICALS
	ARTERIOS CENTILE CAROLOVABOULAR DISEASE RENAL FATURE, HIGH CHOLESTE		
	CARCIO VARIOUEAR DISEASE, RENAL FAILURE, HIGH CHOLESTE	ROL	
	NO		COME INCOME MANUAL AND
e A	NO CONTROL OF THE CONTROL OF THE PROPERTY OF T	100	.a. [∑ to [] mil
SCALE S	NO THE CONTROL OF THE CONTROL OF THE PROPERTY	100	ACE STO THE CONTRACTAL
Carperate Co.	TO THE PROPERTY OF THE PROPERT	100	.a. [∑ to [] mil
Same and the same	TO THE PROPERTY OF THE PROPERT	100	NEE XX 100 LIBH
Same Carlo	TO SHALL CHARMS AND A CONTROL OF THE MACHINE AND A CONTROL OF THE MACHINES AND A CONTROL OF THE	A PETER SPACE	ACE X 10 DATE COMMUNICAL
Same and the same of the same	The control of the Co	14 ICERCE MANS	NES X 10 LINK
San Esta Cherry Carlo State Sans Sans	TO SHALL CHARMS AND A CONTROL OF THE MACHINE AND A CONTROL OF THE MACHINES AND A CONTROL OF THE	14 ICERCE MANS	NES X 10 LINK
The state of the s	THE SPECIAL PARAMETERS AND PRIVATE AND PRIVATE BY THAT IS NOT THE SPECIAL PRIVATE BY THE SPECIAL	14 ICERCE MANS	NES X 10 LINK
Sanctación (may bin saccomo	NO CONTROL OF THE PARTY OF THE	14 ICERCE MANS	NES X 10 LINK
CANCELLON COMO SER SALESCO	THE SPECIAL PARAMETERS AND PRIVATE AND PRIVATE BY THAT IS NOT THE SPECIAL PRIVATE BY THE SPECIAL	TIT CORODA	VCS X 10 J LOAN  IN THE PROPERTY  LES NEEDS OF THE PROPERTY  UNK

CERTIFIED CORY OF VETA, RECORDED

This is a true cardinal cupy of the record flood in the County of Los Angelos

Department of Public Healthy it bears; the Registrar's signature in outside ins.

001051902

Health Street And Register VB

SEP 15 2016

This sac, is not will unless proposed on an originated border, dealeying the date, seel and abposture of the Registre

14:38:15 2017-11-13

MANY AUTORACIONOMINA SINTENOMINA

CENERS TRACE

CALOSANGOL

P.043/050

۳۰۰۰		
ATTORNEY OF PARTY WITHOUT ATTORNEY IN THE BAR NO	number, and address):	FOR COURT USE ONLY
I INJURED PATIENT ADVOCATES		
100 EAST THOUSAND OAKS BLVD. S	TE.229	Superio FILED
THOUSAND OAKS, CA 91360 TELEPHONE NO.: (805) 590-2525	(905) 212 /2177	County of California
ATTORNEY FOR (Neime): JEHU ROBERT LAC	FAX NO.: (805) 312-7177	Superior Court of California County of Los Angeles
SUPERIOR COURT OF CALIFORNIA, COUNTY OF L	OS ANGELES	NOV 1 3 2017
STREET ADDRESS: 111 NORTH HILL S	TREET	
MAILING ADDRESS:		Sherri F. Carter, Experitive Officer/Clerk
CITY AND ZIP CODE: LOS ANGELES, 900	012	By Street Clerk
BRANCH NAME: CENTRAL		Ricardo Perez Deputy
CASE NAME:	137 537	
LACKEY vs. KAISER HEALTH PI	LAN, INC	- CARRA
CIVIL CASE COVER SHEET Unlimited Limited	Complex Case Designation	CASE NUMBER 3 C 6 8 2 5 5 2
Unilmited Limited (Amount (Amount	Counter Joinder	\$ (C)
demanded demanded is	Filed with first appearance by defend	JUDGE;
exceeds \$25,000) \$25,000 or less)	(Cal. Rules of Court, rule 3.402)	DEPT:
Items 1–6 bel	ow must be completed (see instructions of	on page 2).
1. Check one box below for the case type that	t best describes this case:	
Auto Tort		Providently Complex Civil Litigation
Auto (22)		(Cal. Euler of Court, rules 3.400–3.403)
Uninsured motorist (46)	Rule 3.740 collections (09)	Antitrust/Trads regulation (03)
Other PUPDAVD (Ferronal Injury/Property Damage/Wrongful Doath) Tort	Other collections (09)	Construction defect (10)
Asbestos (04)	Insurance coverage (18)	Mass tort (40)
Product liability (24)	Other contract (37)	Securities litigation (28)
Medicul malpractice (43)	Real Property  Eminent domain/inverse.	Environmental/Toxic (ort (30)
Other Pi/PD/WD (23)	condemnation (14)	Insurance coverage claims arising from the above listed provisionally complex case
Non-PVPD/VVD (Other) Tort	Wrongful eviction (33)	types (41)
Business tort/unfair business practice (07	Other real property (26)	Enforcement of Judgment
Civil rights (08)	<u>Unla</u> wfui Delainer	Enforcement of judgment (20)
Defemation (13)		Misceilaneous Civil Complaint
Fraud (16)	Findential (32)	P(00 (27)
Intellectual property (19)	Druge (38)	Other complaint (not specified above) (42)
Professional negligence (25)	Judicial Review	Miscellaneous Civil Petition
Other non-PVPD/WID tort (35)	Asset forfeiture (05)	Partnership and corporate governance (21)
Employment		Cities pelition (not specified above) (43)
Wrongful termination (36) Other employment (15)	Writ of mandate (02)	
	Other judicial review (39)	de la Companya de la
factors requiring exceptional judicial mana	dement:	les of Court. If the case is complex, mark the
a. Large number of seperately repre		r of witnesses
b. Extensive motion practice raising		with malated actions pending in one or more courts
issues that will be time-consuming	to resolve in other count	ies, states, or countries, or in a federal court
c. Substantial amount of documents		ostjudgment judicial supervision
3. Remedies sought (check all that apply): a		ecleratory or injunctive relief c. punitive
4. Number of causes of action (specific): R1	ler Almse/Neplech Neg/Profession	nal; Neg/Wrongful Death; Civil Penalt STATE
5. This case is is la not a class	as action suit \trial action (1706)	and of Rescuents Rights and Inflict
6. If there are any known related cases, file a	and serve a notice of related case. Noun	178V USG Jam Chi-0151
Date: November 13, 2017	// Com	OF CHAP DE
JERRIE S. WEISS	b I land	To S. Weine
(TYPE OR FRINT NAME)	P / COOL	IGNATURE OF PARTY OR ATTORNEY FOR PARTY)
- District mana file able season in the seas	NOTICE	
Plaintiff must file this cover sheet with the under the Probate Code, Family Code, or	Welfars and institutions Costs) 10st Series	g (except small claims cases or cases filed es of Court, rule 3.220.) Fallure to file may result
in sanctions."		BO OF COURT INTO 3.220.) PRINTER TO THE MAY FOSUIT
<ul> <li>File this cover sheet in addition to any cov</li> </ul>	er sheet required by local court rule.	
It this case is complex under rule 3.400 et	seq, of the California Rules of Court, you	must serve a copy of this cover sheet on all
other parties to the action or proceeding.  • Unless this is a collections case under rule	3.740 or a complax case, this cover she	et will be used for statistical suscesses only
Offices the is a consections case these full	2 2.1 (C. of a complex case, this coadi and	

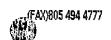
CIVIL CASE COVER SHEET

ੋਈ, (fulos of Court, rules 2.30, 9.220, 3.400–3.403, 3.740; 7cl. Stervingto of Judicial Administration, aid. S.10 www.courlinfo.ca.gov

orm Adopted for Manulatery Usa CIVIL (
Judicial Council of California CM-010 [Rev. July 1, 2007]

14:38:15 2017-11-13







SHORT TITLE LACKEY VS KAISER HEALTH PLAN, INC

CASE NUMBER

BC682552

# CIVIL CASE COVER SHEET ADDENDUM AND STATEMENT OF LOCATION (CERTIFICATE OF GROUNDS FOR ASSIGNMENT TO COURTHOUSE LOCATION)

This form is required pursuant to Local Rule 2.3 in all new civil case fillings in the Loc Angeles Superior Court.

- Step 1: After completing the Civil Case Cover Sheet (Judicial Council form CM-010), find the exact case type in Column A that corresponds to the case type indicated in the Civil Case Cover Sheet.
- Step 2: In Column B, check the box for the type of action that best describes the nature of the case.
- Step 3: In Column C, circle the number which explains the reason for the court filling location you have chosen.

# Applicable Reasons for Choosing Court Filing Location (Enturn: C)

- 1. Class actions must be filed in the Stanley Mosk Courthouse, Central District.
- 2. Permissive filing in central district.
- 3. Location where cause of action arose.
- 4. Mandatory personal injury filing in North District.
- 5. Location where performance required or defendant resides.
- 6. Location of property or permanently garaged vehicle.

- 7. Location where petitione: resides.
- 8. Location wherein defendant/respondent functions wholly.
- 9. Location where one or more of the parties reside.
- 10 Lecation of Labor Commissioner Office.
- 11 Mandatory filing location (Hub Cases unlawful detainer, limited non-collection, limited collaction, or personal injury).

Auto	ToT	
£	Ŧ	

# Other Personal Injury! Property Damage! Wrongful Death Tort

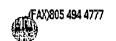
Civil Case Cover Sheet Category No.	E Type of Action (Chack only one)	C Applicable Reasons See Step 3 Above
Auto (22)	☐ A7100 Motor Vehicle - Personal Injury/Property Damage/Wrongful Death	1, 4, 11
Uninsured Motorist (46)	A7110 Personal Injury/Property Damage/Wrong/ul Death - Uninsured Motorist	1, 4, 11
Asbesios (04)	☐ A8070 Asbestos Property Demage	1, 11
(0)	☐ A7221 Asbestos - Personal Injury/Wrongful Death	1, 11
Product Liability (24)	A7260 Product Liability (not sabbestos or toxic/environmental)	1, 4, 11
Madical Majorestics (45)	☐ A7210 Médicel Malpractice - Physicians & Surgeons	1, 4, 11
Medical Melpractice (45)	LI A7240 Other Professional Habith Cara Malpractice	1, 4, 11
Other Research	☐ A7250 Premises Limbility (e.g., slip and fall)	1, 4, 11
Other Personal Injury Property	☐ A7230 Intentional Bodily Injury/Property Damage/Wrongful Death (e.g., assault, vandallsm, etc.)	1, 4, 11
Damage Wrongful Death (23)	A7270 Intentional Infliction of Emotional Distress	1, 4, 11
ļ1 - 12	1 A7220 Other Personal Injury/Property Damage/Wrongful Dasth	1, 4, 11

LACIV 109 (Rev 208) LASC Approved 03-04 CIVIL CASE COVER SHEET ADDENDUM AND STATEMENT OF LIGICATION

Local Rule 2.3

Page 1 of 4





P.045/050

SHORT TITLE: LACKEY VS KAISER HEALTH PLAN, INC

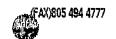
	A Civil Case Cover Sheet Category No.	Type of Action (Check only one)	C Applicable Reasons - See Step 3 Above
	Business Tort (07)	☐ A8029 Other Commercial/Business Tort (not fraud/breach of contract)	1, 2, 3
perty h Tort	Civil Rights (08)	☐ A6005 Civil Rights/Discrimination	1, 2, 3
ny/Pro   Deatl	Defamation (13)	☐ A6010 Defamation (elander/libel)	1, 2, 3
al Inju ongfu	Fraud (16)	☐ A8013 Fraud (no contract)	(2/3)
Non-Personal Injury/ Property Damage/ Wrongful Death Tort	Professional Nagligance (25)	A8017 Legal Malpractice     A8050 Other Professional Malpractice (not medical or legal)	1, 2, 3 1, 2, 3
žŠ	Other (35)	☐ A6025 Other Non-Personal injury/Property Damage tort	1, 2, 3
rent	Wrongful Termination (36)	☐ A6037 Wrongful Termination	1, 2, 3
Employment	Other Employment (15)	☐ A6024 Other Employment Complaint Case ☐ A6109 Labor Commissioner Appeals	1.2,3 10
Contract	Breach of Contract/ Warranty (08) (not Insurance)	□ A6004 Breach of Rental/Lease Contract (not unlawful detailner or wrongful eviction) □ A6008 Contract/Warranty Breach Soller Plaintiff (no instudinegligence) □ A6019 Negligent Breach of Contract/Warranty (no fraud) □ A6028 Other Breach of Contract/Warranty (not fraud or negligence)	2, 5 2, 5 1; 2, 5 1, 2, 5
	Collections (09)	A6002 Collections Case-Setter Piatnill?  A6002 Collections Case-Setter Piatnill?  A6003 Collections Case-Purchased Debt (Charged Off Consumer Debt Purchased on or after January 1, 2014)	5, 6, 11 5, 11 5, 6, 11
	Insurance Coverage (18)	(not complex)	1, 2, 5, 8
	Other Contract (37)	A6009 Contractue! Fraud  A6031 Terticus Interference  A6027 Other Contract Dispute(not breach/ineurance/muid/negligence)	1, 2, 3, 5 1, 2, 3, 6 1, 2, 3, 8, 9
	Eminent Domain/inverse Condemnation (14)	A7300 Eminent Dornalit/Condemnation Number of parcels	2, 8
Property	(33) (33) (Vrongful Eviction	☐ A6023 'Wrongful Eviction Capp	2, 6
Real Pr	Other Real Property (26)	☐ A6018 Mortgage Foreclosure ☐ A6032 Quiet Title ☐ A6080 Other Real Property (not eminant domain, landitord/tenant, foreclosure)	2, 6 2, 6 2, 6
85	Unlawful Detainer-Commercial (31)	ASO21 Violandul Ontainer-Commercial (not drugs or wrongful eviction)	6, 11
Unbavful Detainer	Unlawful Deteiner-Residential (32)	☐ AB020 Unlawful Detainer-Residential (not drugs or সন্মানুর্বা) eviction)	6, 11
awful 1	Unlawful Dateiner- Post-Foreclosure (34)	☐ A8020FUnjawful Detainer-Post-Foreciosure	2, 6, 11
3	Uniawful Detainer-Drugs (38)	☐ A6022 Unlawful Detainer-Drugs	2, 6, 11

LACIV 109 (Rqv. 2/16) LASC Approved: 03-04 Civil case cover sheet addendum and statement of Location

Local Rule 2.3

Page 2 of 4





P.046/050

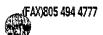
SHORTTITLE LACKEY VS KAISER HEALTH PLAN, INC CASE NUMBER

	A Civil Case Cover Sheet Category No.	Type of Action (Chock only one)	C Applicable Reasons - See Step 3 Above
	Asset Forfeiture (05)	☐ A6108 Asset Forfelture Cese	2, 3, 6
<b>3</b> 4	Petition re Arbitration (11)	Pelition re Arbitration (11)   A8115 Petition to Compel/Confirm/Vacate Arbitration	
Judicial Review	Writ of Mandate (02)	☐ A6151 Writ - Administrative Mendemus ☐ A6152 Writ - Mandamus on Limited Court Case Matter ☐ A6153 Writ - Other Limited Court Case Review	2, 8
	Other Judicial Review (39)	☐ AB150 Other Writ /Judicial Review	2, 8
ş		D A6003 Antitrust/Trade Regulation	1, 2, 8
tigatic	Construction Defect (10)	☐ A6007 Construction Defact	1, 2, 3
plex Li	Claims involving Mass Tort (40)	☐ A6006 Claims Involving Mass Tort	1, 2, 8
S	Securities Litigation (28)	O A6035 Securities Litigation Case	1, 2, 8
Provisionally Complex Litigation	Toxic Tort Environmental (30)	☐ A6033 Toxic Tort/Environmental	1, 2, 3, 8
Provis	Insurance Coverage Claims from Complex Case (41)	CJ A601:1 Insurance Coverage/Bulbregation (complex case only)	1, 2, 5, 8
Enforcement of Judgment	Enforcement of Judgment (20)	☐ A5141 State State Judgment ☐ A6160 Abstract of Judgment (non-domestic relations) ☐ A5107 Contesting of Judgment (non-domestic relations) ☐ A6140 Administrative Agency Award (not unpaid taxes) ☐ A6444 Perition/Certificate for Entry of Judgment on Unpaid Tax ☐ A6112 Other Enforcement of Judgment Case	2, 5, 11 2, 8 2, 9 2, 8 2, 8 2, 8, 9
	RICO (27)	Ad033 Recketeering (RICO) Cese	1, 2, 8
Miscellaneous Civil Complaints	Other Complaints (Not Specified Activity (42)	A6030 Declaratory Relief Only  A6030 Declaratory Relief Only  A6030 Injurialize Relief Only (not domestic/harasement)  A6031 Other Commercial Complaint Case (non-tort/non-complex)  A6000 Other Civil Complaint (non-tort/non-complex)	1, 2, 8 2, 8 1, 2, 8 1, 2, 8
	Partnership Corporation Governance (21)	. □ A6113 Pattrarship and Corporate Governance Case	2, 8
Miscellaneous Civil Petitions	Other Petitions (Not	AS121 Olyli Harasoment  AS123 Workplace Harasement  AS125 Elder/Depandent Adult Abuse Case	2, 3, 9 2, 3, 9 2, 3, 9
Misce Civil	Specified Above) (43)	A6190 Election Contest  A6110 Petition for Change of Name/Change of Gender  A6170 Petition for Reliaf from Late Claim Law  A6100 Other Civit Petition	2 2, 7 2, 3, 8 2, 9

LACIV 109 (Rev. 2/18) LASC Approved 03-04 Civil case cover sheet addendum and statement of Location

Local Rule 2.3 Page 3 of 4 11/13/2017 14:39 HaMLackey





P.047/050

	The state of the s	V
SHORT TITLE:	LACKEY vs KAISER HEALTH PLAN, INC	CASE NUMBER
		l

**Step 4:** Statement of Reason and Address: Check the appropriate boxes for the numbers shown under Column C for the type of action that you have selected. Enter the address which is the basis for the filing location, including zip code. (No address required for class action cases).

REASON: 1. ★2.★3. 74. □ 5. □ 6	i. □ <b>7</b> . □ 8: <b>¾. 9</b> . (	□ 10. □ 11 <i>.</i>	ADDRESS: 555 East Hardy Street	
_		•		4,0
orry: INGLEWOOD	STATE: CA	ZIP CODE: 90301		

Step 5: Certification of Assignmental I certify that this case is properly filed in the Superior Court of California, County of Los Angeles [Code Civ. Proc., §892 et seq., and Local Rule 2.3(a)(1)(E)].

Dated: NOVEMBER 13, 2017

DNATURE OF ATTORNEY/FILING PARTY)

PLEASE HAVE THE FOLLOWING ITEMS COMPLETED AND READY TO BE FILED IN ORDER TO PROPERLY COMMENCE YOUR NEW COURT CASE:

- 1. Original Complaint or Patition.
- 2. If filing a Complaint, a completed Summons form for Issuance by the Clerk.
- 3. Civil Case Cover Sheet, Judicial Council form CM-010.
- Civil Case Cover Sheet Adds rdum and Statement of Location form, LACIV 109, LASC Approved 03-04 (Rev. 02/16).
- 5. Payment in full of the filing fee, unless there is court order for waiver, partial or scheduled payments.
- A signed order appointing the Guardian ad Litem, Judicial Council form CIV-010, if the plaintiff or petitioner is a minor under 18 years of age will be required by Court in order to Issue a summons.
- 7. Additional copies of documents to be conformed by the Clerk. Copies of the cover sheet and this addendum must be served along with the summons and complaint, or other initiating pleading in the case.

,
ي. دا
150
1++4
L/1
7 34

LACIV 109 (Rev. 22/16) LASC Approved 05-04 CIVIL CASE COVER SHEET ADDENDUM AND STATEMENT OF LOCATION

Local Rule 2.3

Page 4 of 4