**FILED** 

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KING COUNTY
SUPERIOR COURT CLERK
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CASE NUMBER: 14-2-02327-8 SEA

# IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON IN AND FOR THE COUNTY OF KING (AT SEATTLE)

| DIANA NOMAN, individually,  |                        |
|---|------------------------|
| Plaintiff,  | ) NO. ) COMPLAINT FOR  |
| v.  | ) DECLARATORY JUDGMENT |
| GROUP HEALTH COOPERATIVE and KAISER PERMANENTE HEALTH ALTERNATIVES, |                        |
| Defendants.   |                        |
|   | _ <del>`</del>         |

Plaintiff DIANA NOMAN, individually, alleges, based upon actual knowledge with respect to Defendants' acts, and based upon information and belief with respect to all other matters, against Defendants GROUP HEALTH COOPERATIVE and KAISER PERMANENTE

HEALTH ALTERNATIVES; as follows:

# I. NATURE OF THE CASE

1. This is a civil action seeking a declaratory judgment that Plaintiff Diana Noman

COMPLAINT FOR DECLARATORY JUDGMENT -- 1 Boris Petrenko 155 108<sup>th</sup> Ave. NE Ste. 210 Bellevue, WA 98004 Telephone: (206) 234-4123 Fax: (425) 223-5731

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has an absolute right to payment for the medical services she received between February 2010 and November 2011 based on medical insurance coverage provided to her by defendant Kaiser Permanente Health Alternatives. Initially plaintiff's medical expenses were covered and paid to defendant Group Health Cooperative. Later, the coverage was reversed and the amount paid was refunded by Group Health Cooperative to Kaiser Permanente Health Alternatives without plaintiff's knowledge. Specifically, plaintiff Diana Noman seeks a declaratory judgment (a) that she has right to coverage for her medical services from Kaiser Permanente Health Alternatives, her medical insurance provider, (b) that Group Health Cooperative upon receipt of payment from plaintiff's insurer cannot collect against plaintiff, (c) that Group Health Cooperative is not permitted disclosure of information of Diana Noman to collectors based on the HIPAA regulation, and (d) that Group Health Cooperative's disclosure of Diana Noman's information to collectors violates HIPAA protections afforded to plaintiff.

# THE PARTIES

- Plaintiff Diana Noman is, and at all times relevant to this action was, a resident 2. in King County, State of Washington.
- Defendant GROUP HEALTH COOPERATIVE is an entity providing health care 3. services for the Washington residents in King County.
- Defendant KAISER PERMANENTE HEALTH ALTERNATIVE is an insurance 4. company selling and providing medical insurance coverage in Washington State.

#### JURISDICTION AND VENUE III.

COMPLAINT FOR **DECLARATORY JUDGMENT -- 2** 

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- 5. This is a declaratory judgment action brought under the Uniform Declaratory Judgment Act pursuant to Chapter 7. 24 RCW.
- 6. This Court has subject matter jurisdiction by virtue of RCW 2.08.010 and RCW 7.24.010.
- 7. Jurisdiction and venue are proper by virtue of RCW 4.12.025(1), which provides for suits to be brought in the county in which a defendant resides, or has its principal place of business.

### IV. FACTS

- 8. This case arises out of medical payment dispute with relation to Diana Noman's medical bills for the medical services she received from the fendant Group Health Cooperative.
- 9. Approximately between February 2010 and November 2011, plaintiff underwent series of medical appointments at Group Health Cooperative.
- 10. Prior to scheduling those appointments, plaintiff Diana Noman in person made phone calls to defendant Kaiser Permanente Health Alternatives and verified that she had full medical coverage for the particular medical procedures planned with defendant Group Health Cooperative.
- 11. In plaintiff's presence, a representative of Group Health Cooperative also confirmed with Kaiser Permanente Health Alternative that in fact plaintiff Diana Noman had full coverage for all medical services.
  - 12. Subsequently, plaintiff scheduled required appointments at which her insurance

COMPLAINT FOR DECLARATORY JUDGMENT -- 3

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coverage was confirmed on each visit.

- 13. Based on communication with Group Health Cooperative and information received, plaintiff understood and understands that in fact her medicals were initially paid by her medical insurer defendant Kaiser Permanente Health Alternative.
- 14. Unknown to Diana Noman, at some point, her insurance payments were reversed by defendant Kaiser Permanente Health Alternative
- 15. Defendant Group Health Cooperative refunded the entire amounts already paid on her behalf back to Kaiser Permanente Health Alternative.
- Plaintiff was not aware of the developing situation until she received collection 16. letters from Evergreen Professional Recoveries, Inc., demanding payment of medical expenses and collection costs.
- In September 2013, Evergreen Professional Recoveries, Inc. filed collection 17. lawsuit against Diana Noman in King County District Court under Cause No. 135-10805. Evergreen Professional Recoveries, Inc. is not a party to this lawsuit.
- Evergreen Professional Recoveries, Inc. filed with King County District Court 18. Diana Noman's un-reducted and un-sealed information as required by GR 33(b)(2), which became public record and presently accessible by general public.
- Diana Noman's information was supplied to Evergreen Professional Recoveries, Inc., by defendant Group Health Cooperative in violation of HIPAA protection.
  - In 1996, the United States Congress enacted The Health Insurance Portability and 20.

COMPLAINT FOR **DECLARATORY JUDGMENT -- 4** 

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Accountability Act (HIPAA), 42 U.S.C.A. § 1320(d) et seq. (1996).

- 21. The HIPAA standards are part of the regulations adopted and implemented by the Department of Health and Human Services at 45 C.F.R. § 160 (2006). These standards are otherwise known as "the Privacy Rule."
  - 22. All states were required to comply with HIPAA as of April 14, 2003.
- 23. These regulations severely restrict the permissible means of disclosing medical information by any person involved in the medical treatment of a patient.
- 24. HIPAA expressly preempts any contrary state law, but states are free to enact more stringent standards than those promulgated by HIPAA. See Village of Ridgefield Park v. New York Susquehanna & W. Ry. Corp., 750 A.2d 1104 HPV (1999).
- 25. Under HIPAA, no medical provider may disclose confidential health care information to the third parties, unless such disclosure is either court ordered or made pursuant to consent by the patient.
- Medical care professionals have a duty under HIPAA to safeguard a patient's 26. medical information by preventing third parties from unlawfully learning confidential health care information in violation of these federal standards. See 45 C.F.R. §§ 164.306-18.
- Diana Noman did not consent to any disclosure of her private medical 27. information.
  - No court order permitted any disclosure of Diana Noman's medical information. 28.
  - As a result of defendant Kaiser Permanente Health Alternative and defendant 29.

COMPLAINT FOR **DECLARATORY JUDGMENT -- 5** 

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Group Health Cooperative acts, plaintiff filed this action for declaration of rights.

# V. <u>FIRST CAUSE OF ACTION—DECLARATORY JUDGMENT</u>

- 30. Plaintiff re-alleges the allegations set forth in paragraphs 1 through 29 above.
- 31. A true and justiciable controversy exists between Plaintiff and defendant Kaiser Permanente Healthcare Alternatives regarding its obligation to honor medical insurance coverage on behalf of plaintiff. Adjudication of this controversy by this Court would definitively resolve the controversy.

# VI. SECOND CAUSE OF ACTION—DECLARATORY JUDGMENT

- 32. Plaintiff re-alleges the allegations set forth in paragraphs 1 through 31 above.
- 33. A true and justiciable controversy exists between Plaintiff and defendant Group Health Cooperative regarding disclosure of Diana Noman's information to the third party for collection purposes. Adjudication of this controversy by this Court would definitively resolve the controversy.

# VII. THIRD CAUSE OF ACTION—DECLARATORY JUDGMENT

- 34. Plaintiff re-alleges the allegations set forth in paragraphs 1 through 33 above.
- 35. A true and justiciable controversy exists between Plaintiff and some or all Defendants regarding medical payments initially made on her behalf and that such medical payment at some point was incorrectly reversed. Adjudication of this controversy by this Court would definitively resolve the controversy.

# IX. PRAYER FOR RELIEF

COMPLAINT FOR DECLARATORY JUDGMENT -- 6

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1 2 3 4 5 6 7 KING COUNTY SUPERIOR COURT 8 COUNTY OF KING, STATE OF WASHINGTON (AT SEATTLE) 9 DIANA NOMAN, individually, 10 Plaintiff, 11 **SUMMONS** 12 v. 13 GROUP HEALTH COOPERATIVE and KAISER PERMANENTE HEALTH 14 ALTERNATIVES, 15 Defendants. 16 17 GROUP HEALTH COOPERATIVE and KAISER PERMANENTE HEALTH TO: 18 ALTERNATIVES, the above-named Defendants: 19 20 A lawsuit has been started against you in the above-entitled court by DIANA NOMAN, 21 the above-entitled plaintiffs. Plaintiffs' claim is stated in the written complaint, a copy of 22 which is served upon you with this summons. In order to defend against this lawsuit, you must respond to the complaint by stating 23 your defense in writing, and by serving a copy upon the undersigned attorney for the plaintiff(s) 24 within twenty (20) days after the service of this summons on you if served within the State of 25 Washington and within sixty (60) days after the service of this summons on you if served 26 outside the State of Washington, excluding the day of service, or a default judgment may be 27 28 29

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SUMMONS - 1

entered against you without notice. A default judgment is one where the plaintiff(s) is/are entitled to what he/she ask(s) for because you have not responded. If you serve a Notice of Appearance on the undersigned, you are entitled to notice before a default judgment may be entered.

You may demand that the plaintiff(s) file this lawsuit with the court. If you do so, the demand must be in writing and must be served upon the undersigned attorney for the plaintiff(s).

Within fourteen (14) days after you serve the demand, the plaintiff(s) must file this lawsuit with the court, or the service on you of this summons and complaint will be void.

If you wish to seek the advice of an attorney in this matter, you should do so promptly so that your written response, if any, may be served on time.

This summons is issued pursuant to Rule of the Superior Court Civil Rules of the State of Washington.

DATED THIS 20th day of January, 2014.

Boris Petrenko, Attorney for Plaintiff Noman