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CASE NO.

E-filling FILE James P. Keenley (State Bar No. 253106) / Emily A. Bolt (State Bar No. 253109) APR - 3 2013 **BOLT · KEENLEY - ATTORNEYS AT LAW** 1010 Grayson Street, Suite Two RICHARD W. WIEKING Berkeley, California 94710 CLERK, U.S. DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA Phone: (510) 225-0696 Fax: (510) 225-1095 Attorneys for Plaintiff IN THE UNITED STATES DISTRICT COURT ADR FOR THE NORTHERN DISTRICT OF CALIFORNIA SAN FRANCISCO/OAKLAND DIVISION -1491 Paramjot SANDHU, COMPLAINT (ERISA) Plaintiff, METROPOLITAN LIFE INSURANCE COMPANY and KAISER FOUNDATION HEALTH PLAN, INC. LONG TERM DISABILITY PLAN Defendants. INTRODUCTION This case challenges Defendant Metropolitan Life Insurance Company's ١. ("MetLife") denial of Paramjot Sandhu's ("Plaintiff") claim for long term disability benefits under the long term disability benefit plan sponsored by Kaiser Foundation Health Plan, Inc. (the "Plan") and insured by MetLife. Plaintiff is disabled under the terms of the Plan. **JURISDICTION** 2. Plaintiff brings this action for declaratory, injunctive, and monetary relief pursuant to section 502(a)(1)(B) of the Employee Retirement Income Security Act of 1974 ("ERISA"), 29 U.S.C. §§ 1132(a)(1)(B), 1132(a)(3). This Court has subject matter jurisdiction

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over Plaintiff's claim pursuant to ERISA § 502(e) and (f), 29 U.S.C. § 1132(e) and (f), and 28 U.S.C. § 1331.

# **VENUE**

3. Venue lies in the Northern District of California pursuant to ERISA § 502(e)(2), 29 U.S.C. § 1132(e)(2), because the breaches alleged occurred in this District, and the ERISA-governed plan at issue was administered in part in this District. Venue is also proper pursuant to 28 U.S.C. § 1391(b) because a substantial part of the events or omissions giving rise to Plaintiff's claim occurred within this District.

# INTRADISTRICT ASSIGNMENT

4. This case should be assigned to the San Francisco Oakland Division because the relevant acts and omissions occurred within this division.

# **PARTIES**

- 5. At all relevant times, Plaintiff was a participant, as defined by ERISA § 3(7), 29 U.S.C. § 1002(7), in the Plan.
- 6. At all relevant times, Defendant Plan was an employee welfare benefit plan within the meaning of ERISA § 3(1) 29 U.S.C. § 1002(1), sponsored by Kaiser Foundation Health Plan, Inc., and/or its predecessors in interest. At all relevant times the Plan offered, among other things, disability income benefits to employees of Kaiser Foundation Health Plan, Inc. and/or its predecessors in interest, including Plaintiff.
- 7. At all relevant times, Defendant MetLife administered benefit claims under the Plan and paid benefits owing under the Plan.

#### **FACTS**

8. Plaintiff has been unable to work since July 8, 2011 because of bilateral

Meniere's Disease, a serious inner-ear condition which causes vertigo, migraine headaches, and
hearing loss. Plaintiff's case is extremely severe; among other limitations, she is unable to safely
operate a motor vehicle because of the vertigo caused by her disease, making it impossible for
her to even get to work because she lives 43 miles away from her worksite. She also experiences
severe dizziness (10-15 times per day), nausea, and loss of balance from routine physical
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activities such as walking, getting out of bed, or standing up from a chair. The migraines caused by Plaintiff's condition are powerful and debilitating, often rendering Plaintiff unable to do anything other than lie down in a quiet, dark space. Plaintiff is unable to use a computer workstation for any significant period of time, and needs assistance with routine daily activities and self-care.

- 9. Plaintiff's doctor has restricted her from working or operating a motor vehicle for her own safety and the safety of others. Unfortunately, because Plaintiff's condition is bilateral, she is not a candidate for surgical treatment of the disease because such treatment would likely render her completely deaf.
- 10. Prior to becoming unable to work, Plaintiff was employed as a Quality Specialist for Kaiser Foundation Health Plan, Inc.
- 11. Plaintiff filed claims for short-term disability benefits under a plan sponsored by her employer and from the state of California; both claims were approved.
- 12. Plaintiff's first day of eligibility for long-term disability benefits under the Plan is January 4, 2012.
- 13. Plaintiff submitted a claim for long-term disability benefits under the Plan, which was denied by MetLife via letter dated August 17, 2012.
- 14. Plaintiff's appealed the August 17, 2012 determination on August 29, 2012, MetLife denied Plaintiff's appeal by letter dated November 21, 2012.
- 15. During the course of considering Plaintiff's appeal, MetLife obtained the opinion of a physician consultant, Dianne Wolf, M.D., who agreed with Plaintiff's treating that Plaintiff was restricted from performing many activities as a result of her Meniere's Disease, including any driving, that are essential for Plaintiff to be able to work in any normal out-of-the-home setting. Nonetheless, MetLife continued to deny Plaintiff's claim.
  - 16. Plaintiff has exhausted her administrative remedies under the Plan.

### FIRST CLAIM FOR RELIEF

# [Claim for Benefits Pursuant to ERISA § 502(a)(1)(B) Against Defendant MetLife and Defendant Plan]

- 17. Plaintiff incorporates Paragraphs 1 through 16 as though fully set forth herein.
- 18. ERISA § 502(a)(1)(B), 29 U.S.C. § 1132(a)(1)(B), permits a plan participant to bring a civil action to recover benefits due to his under the terms of a plan, to enforce his rights under the terms of a plan, and/or to clarify his rights to future benefits under the terms of a plan.
- 19. At all relevant times, under the terms of the Plan as set forth in the governing plan instruments, Plaintiff has been entitled to long-term disability benefit payments.
- 20. By refusing to pay long-term disability benefits, and by related acts and omissions, Defendant MetLife and Defendant Plan have violated, and continue to violate, the terms of the Plan and Plaintiff's rights thereunder.

# PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that the Court grant the following relief:

- A. Declare that Deferdants violated the terms of the Plan by denying Plaintiff's claim for long-term disability benefits;
- B. Order that Defendants pay Plaintiff's monthly long-term disability benefits from January 4, 2012, through to the date that judgment is rendered herein, together with reasonable prejudgment interest on each and every such payment through to the date that judgment is rendered herein;

Declare Plaintiff's right to receive future long-term disability benefits under the terms of the Plan:

- D. Award Plaintiff reasonable attorneys' fees and costs of suit incurred herein pursuant to ERISA § 502(g), 29 U.S.C. § 1132(g);
  - E. Provide such other relief as the Court deems equitable and just.